Blackboard Learn Original Accessibility Conformance Report

International edition, based on VPAT® version 2.4Rev[[1]](#footnote-2)\*

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| --- | --- |
| Name of product/version: | Learn Original |
| Report date: | 21 June 2023 |
| Product description: | Website |
| Contact information: | Accessibility@Blackboard.com |
| Notes: |  |
| Evaluation methods used: | This conformance report is based on the results of an accessibility audit conducted by [TPGi](https://tpgi.com/) on a representative sample of pages/components across selected user journeys, for the purpose of assessing conformance to accessibility guidelines.The [W3C Website Accessibility Conformance Evaluation Methodology](http://www.w3.org/TR/WCAG-EM/) (WCAG-EM) was followed for conducting the accessibility audit. The testing included manual accessibility testing, automated accessibility tools, and testing with assistive technology across multiple platforms and browsers.The following applications were used as part of the audit to identify potential accessibility issues:* Desktop browsers: Chrome (JAWS), Firefox (NVDA), and Safari (VoiceOver)
* Assistive technologies and settings: JAWS, NVDA, and VoiceOver
* Accessibility testing tools: ARC Toolkit and Colour Contrast Analyser
 |
| Applicable standards/guidelines: | This report covers the degree of conformance for the following accessibility standards/guidelines:* [Web Content Accessibility Guidelines (WCAG) 2.0](http://www.w3.org/TR/WCAG20/) Level A and AA
* [Web Content Accessibility Guidelines (WCAG) 2.1](https://www.w3.org/TR/WCAG21/) Level A and AA
* [Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](https://www.access-board.gov/ict/)
* [EN 301 549 Accessibility requirements for ICT products and services](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf) - V3.1.1 (2019-11) and [EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf)
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## Terms

The terms used in the conformance level information are defined as follows:

**Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

**Partially supports**: Some functionality of the product does not meet the criterion.

**Does not support**: The majority of product functionality does not meet the criterion.

**Not applicable**: The criterion is not relevant to the product.

**Not evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA criteria.

## WCAG 2.x Report

Tables 1 and 2 also document conformance with:

* EN 301 549: Chapter 9 — Web, Sections 10.1–10.4 of Chapter 10 — Non-Web Documents, Sections 11.1–11.4 and 11.8.2 of Chapter 11 — Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 — Documentation and Support Services
* Revised Section 508: Chapter 5 — 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 — 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](https://www.w3.org/TR/WCAG20/#conformance-reqs).

### Table 1: Success Criteria, Level A

| Criteria | Conformance level | Remarks and explanations |
| --- | --- | --- |
| [**1.1.1 Non-text Content**](http://www.w3.org/TR/WCAG20/#text-equiv-all) (Level A)Also applies to:EN 301 549 Criteria* 9.1.1.1 (Web)
* 10.1.1.1 (Non-web document)
* 11.1.1.1.1 (Open Functionality Software)
* 11.1.1.1.2 (Closed Functionality Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Partially supports | Supports with the following exceptions:* Images used in controls lack a text alternative:
	+ Expanded/collapsed icons for Student take test
	+ Overall grading stars
* Image lacks a text alternative: Blog Entry
 |
| [**1.2.1 Audio-only and Video-only (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-av-only-alt) (Level A)Also applies to:EN 301 549 Criteria* 9.1.2.1 (Web)
* 10.1.2.1 (Non-web document)
* 11.1.2.1.1 (Open Functionality Software)
* 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Not applicable | The product does not contain prerecorded audio-only or video-only content. |
| [**1.2.2 Captions (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-captions) (Level A)Also applies to:EN 301 549 Criteria* 9.1.2.2 (Web)
* 10.1.2.2 (Non-web document)
* 11.1.2.2 (Open Functionality Software)
* 11.1.2.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Not applicable | The product does not contain prerecorded video content. |
| [**1.2.3 Audio Description or Media Alternative (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc) (Level A)Also applies to:EN 301 549 Criteria* 9.1.2.3 (Web)
* 10.1.2.3 (Non-web document)
* 11.1.2.3.1 (Open Functionality Software)
* 11.1.2.3.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Not applicable | The product does not contain prerecorded video content. |
| [**1.3.1 Info and Relationships**](http://www.w3.org/TR/WCAG20/#content-structure-separation-programmatic) (Level A)Also applies to:EN 301 549 Criteria* 9.1.3.1 (Web)
* 10.1.3.1 (Non-web document)
* 11.1.3.1.1 (Open Functionality Software)
* 11.1.3.1.2 (Closed Software) – Informative only
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Partially supports | Supports with the following exceptions:* Some visual headings are not marked up as headings
* Some heading levels and visual document structure are mismatched
* Some visually grouped controls are not grouped programmatically
* Some data table markup is incorrect
* Some layout table semantics are exposed to screen reader users
* Table sort functionality is not conveyed properly to assistive technology
* Some list markup is incorrect
* Landmark use is incorrect in some places
 |
| [**1.3.2 Meaningful Sequence**](http://www.w3.org/TR/WCAG20/#content-structure-separation-sequence) (Level A)Also applies to:EN 301 549 Criteria* 9.1.3.2 (Web)
* 10.1.3.2 (Non-web document)
* 11.1.3.2.1 (Open Functionality Software)
* 11.1.3.2.2 (Closed Software) – Informative only
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Partially supports | Supports with the following exceptions:* The visual order of some content does not match the source order in:
	+ Course Content - Quicklinks Actions Bar
	+ Course Content - Rubric Detail
	+ Courses (Student) - Take Test
* In Course Content - Add Test and the Global Header, there is content that is visually hidden off-screen but is still announced by screen readers
 |
| [**1.3.3 Sensory Characteristics**](http://www.w3.org/TR/WCAG20/#content-structure-separation-understanding)(Level A)Also applies to:EN 301 549 Criteria* 9.1.3.3 (Web)
* 10.1.3.3 (Non-web document)
* 11.1.3.3 (Open Functionality Software)
* 11.1.3.3 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Partially supports | Supports with the following exception: “Courses (Student) Hot Spot and Order Questions”, Question 1 (hot spot clownfish selector) |
| [**1.4.1 Use of Color**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-without-color) (Level A)Also applies to:EN 301 549 Criteria* 9.1.4.1 (Web)
* 10.1.4.1 (Non-web document)
* 11.1.4.1 (Open Functionality Software)
* 11.1.4.1 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Partially supports | Supports with the following exceptions:* A color difference is the sole indicator of control selection in Course Content - Create Rubric
* Color alone distinguishes links from non-link text in Courses (Student) - Journal Entry Panels, Index tree.
 |
| [**1.4.2 Audio Control**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-dis-audio) (Level A)Also applies to:EN 301 549 Criteria* 9.1.4.2 (Web)
* 10.1.4.2 (Non-web document)
* 11.1.4.2 (Open Functionality Software)
* 11.1.4.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Not applicable | The product does not contain prerecorded audio content that plays automatically. |
| [**2.1.1 Keyboard**](http://www.w3.org/TR/WCAG20/#keyboard-operation-keyboard-operable) (Level A)Also applies to:EN 301 549 Criteria* 9.2.1.1 (Web)
* 10.2.1.1 (Non-web document)
* 11.2.1.1.1 (Open Functionality Software)
* 11.2.1.1.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Partially supports | Supports with the following exceptions: Some controls are not operable with the keyboard:* Grading – Legend icon button
* Grading – Rich text Editor toolbar Buttons
* Courses (Instructor) – assignment list drag and drop.
* Courses (Instructor) - "Used for Grading" menu button and the "Yes (With Rubric Scores)" menu button
* Courses (Instructor) - Drag and drop functionality in “Discussion Board” Table
* Courses (Instructor) - "Expand All and Collapse All" controls need keyboard-driven event handlers
* Courses (Instructor) - Blog title link
* Course (Instructor) - The "Show / hide module" detail buttons
* Courses (Student) - The Hot Spot Question (Question 1)
 |
| [**2.1.2 No Keyboard Trap**](http://www.w3.org/TR/WCAG20/#keyboard-operation-trapping) (Level A)Also applies to:EN 301 549 Criteria* 9.2.1.2 (Web)
* 10.2.1.2 (Non-web document)
* 11.2.1.2 (Open Functionality Software)
* 11.2.1.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Partially supports | Supports with the following exceptions: In the spell check dialog, the "Cancel" and "Submit buttons sometimes become unreachable via the keyboard:* Courses (Student) - Journal Entry Panels
* Courses (Student) - Wiki page
 |
| [**2.1.4 Character Key Shortcuts**](https://www.w3.org/TR/WCAG21/#character-key-shortcuts) (Level A 2.1 only)Also applies to:EN 301 549 Criteria* 9.2.1.4 (Web)
* 10.2.1.4 (Non-web document)
* 11.2.1.4.1 (Open Functionality Software)
* 11.2.1.4.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508 – Does not apply | Not applicable | The product does not have single-letter character key shortcuts. |
| [**2.2.1 Timing Adjustable**](http://www.w3.org/TR/WCAG20/#time-limits-required-behaviors) (Level A)Also applies to:EN 301 549 Criteria* 9.2.2.1 (Web)
* 10.2.2.1 (Non-web document)
* 11.2.2.1 (Open Functionality Software)
* 11.2.2.1 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Not applicable | The product does not have content that uses a set time limit. |
| [**2.2.2 Pause, Stop, Hide**](http://www.w3.org/TR/WCAG20/#time-limits-pause) (Level A)Also applies to:EN 301 549 Criteria* 9.2.2.2 (Web)
* 10.2.2.2 (Non-web document)
* 11.2.2.2 (Open Functionality Software)
* 11.2.2.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Supports | The product does not have moving, blinking, scrolling, or auto-updating information. |
| [**2.3.1 Three Flashes or Below Threshold**](http://www.w3.org/TR/WCAG20/#seizure-does-not-violate) (Level A)Also applies to:EN 301 549 Criteria* 9.2.3.1 (Web)
* 10.2.3.1 (Non-web document)
* 11.2.3.1 (Open Functionality Software)
* 11.2.3.1 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Supports | The product does not contain anything that flashes more than three times in any one second period. |
| [**2.4.1 Bypass Blocks**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-skip) (Level A)Also applies to:EN 301 549 Criteria* 9.2.4.1 (Web)
* 10.2.4.1 (Non-web document) – Does not apply
* 11.2.4.1 (Open Functionality Software) – Does not apply
* 11.2.4.1 (Closed Software) – Does not apply
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software) – Does not apply to non-web software
* 504.2 (Authoring Tool)
* 602.3 (Support Docs) – Does not apply to non-web docs
 | Supports | The product has skip links to bypass repeated content. |
| [**2.4.2 Page Titled**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-title) (Level A)Also applies to:EN 301 549 Criteria* 9.2.4.2 (Web)
* 10.2.4.2 (Non-web document)
* 11.2.4.2 (Open Functionality Software) - Does not apply
* 11.2.4.2 (Closed Software) – Does not apply
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Partially supports | Supports with the following exception: In “Courses (Student) - Take Test” the page contains an inline frame with an empty title element. |
| [**2.4.3 Focus Order**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-order) (Level A)Also applies to:EN 301 549 Criteria* 9.2.4.3 (Web)
* 10.2.4.3 (Non-web document)
* 11.2.4.3 (Open Functionality Software)
* 11.2.4.3 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Partially supports | Supports with the following exceptions:* An interaction causes focus to move to an illogical spot:
	+ Needs grading - table
	+ Course content page header
	+ Course content - Quick links action bar
	+ Course content - Create Rubric and Rubric detail
	+ Create/Edit - Formula Questions and Multiple Choice Questions
	+ Course Tools - Attendance header
	+ Discussions - Thread List
	+ Blogs - Create Blog
	+ Blogs - Blog Entry
	+ Courses (Student) - Roster and User Profile
* Hidden elements receive keyboard focus: Common header in mobile view
* Keyboard focus is not moved the new content: The "Spell check" dialog on launch
	+ Journal Entry Panels
	+ Wiki Page
* Dynamically added content is not directly after the triggering element:
	+ "Show / hide Module" details button
	+ "Forum Statistic" disclosure button
	+ Student's name control
* Some controls have a tabindex attribute with a value greater than 0:
	+ Groups – View Tabs
	+ Global Navigation menu
 |
| [**2.4.4 Link Purpose (In Context)**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-refs) (Level A)Also applies to:EN 301 549 Criteria* 9.2.4.4 (Web)
* 10.2.4.4 (Non-web document)
* 11.2.4.4 (Open Functionality Software)
* 11.2.4.4 (Closed Software
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Partially supports | Supports with the following exceptions: "Link text (or link text and its context) does not indicate the purpose of the link" for the following:* Grade Discussion forum thread message link has its URL as the link text
* Groups – Add Course Module has link text such as "(more) ..." and "Other"
* Common Header – three links in the Quick Links dialog all have the same link text “Navigation”
 |
| [**2.5.1 Pointer Gestures**](https://www.w3.org/TR/WCAG21/#pointer-gestures) (Level A 2.1 only)Also applies to:EN 301 549 Criteria* 9.2.5.1 (Web)
* 10.2.5.1 (Non-web document)
* 11.2.5.1 (Open Functionality Software)
* 11.2.5.1 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508 – Does not apply | Supports | The product does not use multipoint or path-based gestures for operation. |
| [**2.5.2 Pointer Cancellation**](https://www.w3.org/TR/WCAG21/#pointer-cancellation) (Level A 2.1 only)Also applies to:EN 301 549 Criteria* 9.2.5.2 (Web)
* 10.2.5.2 (Non-web document)
* 11.2.5.2 (Open Functionality Software)
* 11.2.5.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508 – Does not apply | Partially supports | Supports with the following exception: In the “Courses (Student) - Hot Spot and Order Questions” the “Hot Spot Question” control is activated on the down-event of the pointer which does not allow the user the opportunity to cancel the action. |
| [**2.5.3 Label in Name**](https://www.w3.org/TR/WCAG21/#label-in-name) (Level A 2.1 only)Also applies to:EN 301 549 Criteria* 9.2.5.3 (Web)
* 10.2.5.3 (Non-web document)
* 11.2.5.3.1 (Open Functionality Software)
* 11.2.5.3.2 (Closed Software) – Informative only
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508 – Does not apply | Partially supports | Supports with the following exceptions: The accessible name does not contain the visible text label:* Full Grade Center - Table rows with grades
* Course Content - Create Rubric, the "Used for Grading" and "No" controls
* Blogs - Create Blog, the Block Format Style “Font Type”, and “Font Size” controls
* Courses (Student) - Take Test, the Block Format Style, “Font Type”, and “Font Size” controls
* Courses (Student) - Take Test the “Save Answer” button
* Courses (Student) - Roster and User Profile, the “Search” combobox controls.
 |
| [**2.5.4 Motion Actuation**](https://www.w3.org/TR/WCAG21/#motion-actuation) (Level A 2.1 only)Also applies to:EN 301 549 Criteria* 9.2.5.4 (Web)
* 10.2.5.4 (Non-web document)
* 11.2.5.4 (Open Functionality Software)
* 11.2.5.4 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508 – Does not apply | Not applicable | The product does not have functionality that can be operated by device or user motion. |
| [**3.1.1 Language of Page**](http://www.w3.org/TR/WCAG20/#meaning-doc-lang-id) (Level A)Also applies to:EN 301 549 Criteria* 9.3.1.1 (Web)
* 10.3.1.1 (Non-web document)
* 11.3.1.1.1 (Open Functionality Software)
* 11.3.1.1.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Partially supports | Supports with the following exceptions: An inline frame does not programmatically identify its language:* Grade Discussion Forum - Grading Panel
* Courses (Student) - Take Test
 |
| [**3.2.1 On Focus**](http://www.w3.org/TR/WCAG20/#consistent-behavior-receive-focus) (Level A)Also applies to:EN 301 549 Criteria* 9.3.2.1 (Web)
* 10.3.2.1 (Non-web document)
* 11.3.2.1 (Open Functionality Software)
* 11.3.2.1 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Supports | Components that receive focus do not initiate a change of context in the product. |
| [**3.2.2 On Input**](http://www.w3.org/TR/WCAG20/#consistent-behavior-unpredictable-change) (Level A)Also applies to:EN 301 549 Criteria* 9.3.2.2 (Web)
* 10.3.2.2 (Non-web document)
* 11.3.2.2 (Open Functionality Software)
* 11.3.2.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Partially supports | Supports with the following exceptions:* Making a selection causes loss of visible focus in Course Content - Create Rubric
* Making a selection causes an unexpected change of focus to the top of the page:
	+ Course Content - Page Header Manage
	+ Create/Edit Calculated Formula Question
	+ Create/Edit Multiple Choice Question
	+ Blogs - Blog Entry
 |
| [**3.3.1 Error Identification**](http://www.w3.org/TR/WCAG20/#minimize-error-identified) (Level A)Also applies to:EN 301 549 Criteria* 9.3.3.1 (Web)
* 10.3.3.1 (Non-web document)
* 11.3.3.1.1 (Open Functionality Software)
* 11.3.3.1.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Supports | Errors are identified in the product. |
| [**3.3.2 Labels or Instructions**](http://www.w3.org/TR/WCAG20/#minimize-error-cues) (Level A)Also applies to:EN 301 549 Criteria* 9.3.3.2 (Web)
* 10.3.3.2 (Non-web document)
* 11.3.3.2 (Open Functionality Software)
* 11.3.3.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Partially supports | Supports with the following exceptions:* Title tooltips are used for labels or instructions:
	+ Grade Discussion Forum - Thread Message
	+ Course Management Navigation Panel
	+ Blogs - Blog Table
	+ Courses (Student) - Take Test
	+ Header
* Combo boxes rely on option text as a label or instruction in Courses (Student) - Roster and User Profile
* The additional instructions for the question navigation controls are not appropriately placed in Courses (Student) - Take Test
 |
| [**4.1.1 Parsing**](http://www.w3.org/TR/WCAG20/#ensure-compat-parses) (Level A)Also applies to:EN 301 549 Criteria* 9.4.1.1 (Web)
* 10.4.1.1 (Non-web document)
* 11.4.1.1.1 (Open Functionality Software)
* 11.4.1.1.2 (Closed Software) – Does not apply
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Partially supports | Supports with the following exceptions, without known impact on users: Duplicate IDs on non-interactive elements:* Discussions - Thread List Controls
* Full Grade Center – Table
* Courses (Student) - Hot Spot and Order Questions
 |
| [**4.1.2 Name, Role, Value**](http://www.w3.org/TR/WCAG20/#ensure-compat-rsv) (Level A)Also applies to:EN 301 549 Criteria* 9.4.1.2 (Web)
* 10.4.1.2 (Non-web document)
* 11.4.1.2.1 (Open Functionality Software)
* 11.4.1.2.2 (Closed Software) – Does not apply
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Does not support | Does not support with the following issues:* Some modal dialogs lack an accessible role or name.
* Some buttons do not follow the established design pattern.
* Several disclosure controls do not follow the established design pattern.
* The interactive grid does not follow the established design pattern in Full Grade Center Table and Attendance table.
* Some links do not follow the established design pattern.
* Some menu buttons and menus do not follow the established design pattern.
* The listbox does not follow the established design pattern in Blogs - Create Blog and Course Content - Add Test.
* The radio button group does not follow the established design pattern in Create/Edit Multiple Choice Question.
* The date picker does not follow the established design pattern in Blogs - Create Blog.
* The Star rating widget does not follow the established design pattern in Discussions - Thread Message.
* Drag and drop functionality does not follow established design pattern in Discussions - Discussion Board Table.
* The static navigation tree views do not follow the established design pattern in Course Content - Learning Module Table of Contents and Courses (Student) - Journal Entry Panels.
* The tabs and tab panels do not follow the established design pattern in Groups - View Tabs.
* Some interactive controls do not have accessible name.
* The selected state of some controls is not exposed programmatically.
* Some required form controls do not convey or expose their required state.
* Additional instructions are not correctly exposed for some form controls.
* The aria-expanded attribute is used on an element with incompatible role in Blogs - Blog Entry.
 |

### Table 2: Success Criteria, Level AA

| Criteria | Conformance level | Remarks and explanations |
| --- | --- | --- |
| [**1.2.4 Captions (Live)**](http://www.w3.org/TR/WCAG20/#media-equiv-real-time-captions) (Level AA)Also applies to:EN 301 549 Criteria* 9.1.2.4 (Web)
* 10.1.2.4 (Non-web document)
* 11.1.2.4 (Open Functionality Software)
* 11.1.2.4 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Not applicable | The product does not contain live video. |
| [**1.2.5 Audio Description (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc-only) (Level AA)Also applies to:EN 301 549 Criteria* 9.1.2.5 (Web)
* 10.1.2.5 (Non-web document)
* 11.1.2.5 (Open Functionality Software)
* 11.1.2.5 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Not applicable | The product does not contain prerecorded video. |
| [**1.3.4 Orientation**](https://www.w3.org/TR/WCAG21/#orientation) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 9.1.3.4 (Web)
* 10.1.3.4 (Non-web document)
* 11.1.3.4 (Open Functionality Software)
* 11.1.3.4 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508 – Does not apply | Supports | Content does not restrict its view and operation to a single display orientation in the product. |
| [**1.3.5 Identify Input Purpose**](https://www.w3.org/TR/WCAG21/#identify-input-purpose) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 9.1.3.5 (Web)
* 10.1.3.5 (Non-web document)
* 11.1.3.5.1 (Open Functionality Software)
* 11.1.3.5.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508 – Does not apply | Supports | Input fields collecting information about the user programmatically expose their purpose in the product. |
| [**1.4.3 Contrast (Minimum)**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-contrast) (Level AA)Also applies to:EN 301 549 Criteria* 9.1.4.3 (Web)
* 10.1.4.3 (Non-web document)
* 11.1.4.3 (Open Functionality Software)
* 11.1.4.3 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Partially supports | Supports with the following exceptions — some regular-scale text does not have at least a 4.5:1 color contrast ratio in these components:* Course Content - Create Rubric
* Blogs - Blog Entry
* Courses (Student) - Take Test
* Full Grade Center - Table
* Grade Discussion Forum - Thread Message
* Grade a Test - Test Information
* Course Content - Test Canvas
* Course Content - Create/Edit Essay Question
* Discussions - Forum Table
* Discussions - Thread Message
* Groups - View Tabs
* My Grades - Grade Items Grid
* Courses (Student) - Journal Entry Panels
* Courses (Student) - Wiki Page
 |
| [**1.4.4 Resize text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-scale) (Level AA)Also applies to:EN 301 549 Criteria* 9.1.4.4 (Web)
* 10.1.4.4 (Non-web document)
* 11.1.4.4.1 (Open Functionality Software)
* 11.1.4.4.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Partially supports | Supports with the following exceptions:* There is a loss of content or functionality when text is resized up to 200% in these components:
	+ Full Grade Center - Icon Legend
	+ Course Content - Page Header
	+ Course Content - Assignment List Item
	+ Course Content - Learning Module Table of Contents
	+ Course Content - Create Assignment Name and Color Picker
	+ Groups - View Tabs
	+ Courses (Student) - Hot Spot and Order Questions
	+ Courses (Student) - Wiki Page
	+ Header
* A global viewport metadata element instructs older browsers not to zoom.
 |
| [**1.4.5 Images of Text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-text-presentation) (Level AA)Also applies to:EN 301 549 Criteria* 9.1.4.5 (Web)
* 10.1.4.5 (Non-web document)
* 11.1.4.5.1 (Open Functionality Software)
* 11.1.4.5.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Supports |  |
| [**1.4.10 Reflow**](https://www.w3.org/TR/WCAG21/#reflow) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 9.1.4.10 (Web)
* 10.1.4.10 (Non-web document)
* 11.1.4.10 (Open Functionality Software)
* 11.1.4.10 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508 – Does not apply | Does not support | Resizing the website to a width of 320 CSS pixels results in the following issues:* Some content is not present and functional in Global navigation menu; Global header; Grade Discussion Forum; Course Content, Discussions; Groups; Courses (Student)
* Some content requires both horizontal and vertical scrolling in Course Content - Page Header; Course Content - Create Rubric; Course Content - Rubric Detail; Blogs - Create Blog
* Some text overlaps in My Grades; Create/Edit Multiple Choice Question; Grade a Test - Test Information; Full Grade Center
 |
| [**1.4.11 Non-text Contrast**](https://www.w3.org/TR/WCAG21/#non-text-contrast) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 9.1.4.11 (Web)
* 10.1.4.11 (Non-web document)
* 11.1.4.11 (Open Functionality Software)
* 11.1.4.11 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508 – Does not apply | Does not support | Does not support with the following issues:* Most focus indicators have low contrast.
* Most form control borders have low contrast.
* Several graphical elements have low contrast.
 |
| [**1.4.12 Text Spacing**](https://www.w3.org/TR/WCAG21/#text-spacing) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 9.1.4.12 (Web)
* 10.1.4.12 (Non-web document)
* 11.1.4.12 (Open Functionality Software)
* 11.1.4.12 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508 – Does not apply | Supports |  |
| [**1.4.13 Content on Hover or Focus**](https://www.w3.org/TR/WCAG21/#content-on-hover-or-focus) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 9.1.4.13 (Web)
* 10.1.4.13 (Non-web document)
* 11.1.4.13 (Open Functionality Software)
* 11.1.4.13 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508 – Does not apply | Partially supports | Supports with the following exceptions:* In Discussions - Thread Message student profile card, content displayed when a pointer hovers over “10 Years ago” is not dismissible by keyboard
* The Accessibility Score tooltip content is not hoverable or dismissible in the rich text editor toolbar.
 |
| [**2.4.5 Multiple Ways**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-mult-loc) (Level AA)Also applies to:EN 301 549 Criteria* 9.2.4.5 (Web)
* 10.2.4.5 (Non-web document) – Does not apply
* 11.2.4.5 (Open Functionality Software) – Does not apply
* 11.2.4.5 (Closed Software) – Does not apply
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software) – Does not apply to non-web software
* 504.2 (Authoring Tool)
* 602.3 (Support Docs) – Does not apply to non-web docs
 | Supports | The product provides more than one way to locate a page. |
| [**2.4.6 Headings and Labels**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-descriptive) (Level AA)Also applies to:EN 301 549 Criteria* 9.2.4.6 (Web)
* 10.2.4.6 (Non-web document)
* 11.2.4.6 (Open Functionality Software)
* 11.2.4.6 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Partially supports | Supports with the following exceptions:* A heading does not appropriately describe the Blog section content in Blogs - Create Blog
* Some labels are not sufficiently descriptive:
	+ Grade Discussion Forum - Jump To Disclosure button
	+ The table header sort trigger buttons in Full Grade Center – Table
	+ Course Content - Quicklinks Actions Bar “Reordering” control
	+ Course Content - Rubric Detail, the "Points Range" and "Percent Range" controls
	+ Course Content - Add Test – Create Button
	+ Course Content - Create/Edit Essay Question – “Add” button
	+ Blogs - Blog Table, Blog name Options menu
	+ Groups - Group Modules, buttons to open profile card
	+ Groups - Add Course Module, “Add” and “Remove” buttons
 |
| [**2.4.7 Focus Visible**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-visible) (Level AA)Also applies to:EN 301 549 Criteria* 9.2.4.7 (Web)
* 10.2.4.7 (Non-web document)
* 11.2.4.7 (Open Functionality Software)
* 11.2.4.7 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Partially supports | Supports with the following exceptions — some controls lack a visible focus indicator:* Courses (Student) - Roster and User Profile, the thumbnail button after a student's profile dialog is dismissed
* The active images for the tools in the "Global navigation" menu
* In the Global Header
	+ The Blackboard link
	+ Quick Links Heading
	+ The hamburger menu button in mobile view
 |
| [**3.1.2 Language of Parts**](http://www.w3.org/TR/WCAG20/#meaning-other-lang-id) (Level AA)Also applies to:EN 301 549 Criteria* 9.3.1.2 (Web)
* 10.3.1.2 (Non-web document)
* 11.3.1.2 (Open Functionality Software) – Does not apply
* 11.3.1.2 (Closed Software) – Does not apply
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Supports |  |
| [**3.2.3 Consistent Navigation**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-locations) (Level AA)Also applies to:EN 301 549 Criteria* 9.3.2.3 (Web)
* 10.3.2.3 (Non-web document) – Does not apply
* 11.3.2.3 (Open Functionality Software) – Does not apply
* 11.3.2.3 (Closed Software) – Does not apply
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software) – Does not apply to non-web software
* 504.2 (Authoring Tool)
* 602.3 (Support Docs) – Does not apply to non-web docs
 | Supports | Navigation repeated on multiple pages is consistent. |
| [**3.2.4 Consistent Identification**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-functionality) (Level AA)Also applies to:EN 301 549 Criteria* 9.3.2.4 (Web)
* 10.3.2.4 (Non-web document) – Does not apply
* 11.3.2.4 (Open Functionality Software) – Does not apply
* 11.3.2.4 (Closed Software) – Does not apply
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software) – Does not apply to non-web software
* 504.2 (Authoring Tool)
* 602.3 (Support Docs) – Does not apply to non-web docs
 | Supports | Components that have the same functionality are identified consistently in the product. |
| [**3.3.3 Error Suggestion**](http://www.w3.org/TR/WCAG20/#minimize-error-suggestions) (Level AA)Also applies to:EN 301 549 Criteria* 9.3.3.3 (Web)
* 10.3.3.3 (Non-web document)
* 11.3.3.3 (Open Functionality Software)
* 11.3.3.3 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Supports | Error suggestions are provided in the product. |
| [**3.3.4 Error Prevention (Legal, Financial, Data)**](http://www.w3.org/TR/WCAG20/#minimize-error-reversible) (Level AA)Also applies to:EN 301 549 Criteria* 9.3.3.4 (Web)
* 10.3.3.4 (Non-web document)
* 11.3.3.4 (Open Functionality Software)
* 11.3.3.4 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Not Applicable | The product does not use legal commitments or financial transactions. |
| [**4.1.3 Status Messages**](https://www.w3.org/TR/WCAG21/#status-messages)(Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 9.4.1.3 (Web)
* 10.4.1.3 (Non-web document)
* 11.4.1.3 (Open Functionality Software)
* 11.4.1.3 (Closed Software) – Does not apply
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508 – Does not apply | Partially supports | Supports with the following exceptions — some status messages are not announced by a screen reader:* Create/Edit Calculated Formula Question: the "Answer Range" settings modified status message
* Course Tools - Attendance Table: the visible attendance percentage status message
* My Grades - Grades Grid Filter Bar: the table data count changes
* Courses (Student) - Take Test: "Save Answer"/"Saved" button updates and "Question Completion Status:" buttons updates
* Courses (Student) - Roster and User Profile: updates to the pagination region after a search
 |

### Table 3: Success Criteria, Level AAA

Notes: Not evaluated

## Revised Section 508 Report

### Chapter 3: [Functional Performance Criteria](https://www.access-board.gov/ict/#chapter-3-functional-performance-criteria) (FPC)

| Criteria | Conformance level | Remarks and explanations |
| --- | --- | --- |
| 302.1 Without Vision | Does not support | Does not support with the issues listed in the following WCAG sections:* 1.1.1 Non-text Content
* 1.3.1 Info and Relationships
* 1.3.2 Meaningful Sequence
* 1.3.3 Sensory Characteristics
* 2.1.1 Keyboard
* 2.1.2 No Keyboard Trap
* 2.4.2 Page Titled
* 2.4.3 Focus Order
* 2.4.4 Link Purpose (In Context)
* 3.1.1 Language of Page
* 3.2.2 On Input
* 4.1.1 Parsing
* 4.1.2 Name, Role, Value
 |
| 302.2 With Limited Vision | Does not support | Does not support with the issues listed in 302.1 Without Vision, and the additional exceptions documented in the following WCAG sections:* 1.4.1 Use of Color
* 1.4.3 Contrast (Minimum)
* 1.4.4 Resize Text
* 2.4.7 Focus Visible
 |
| 302.3 Without Perception of Color | Partially supports | Supports with the exceptions documented in the following WCAG sections: * 1.4.1 Use of Color
* 1.4.3 Contrast (Minimum)
 |
| 302.4 Without Hearing | Supports | The product is usable without hearing. |
| 302.5 With Limited Hearing | Supports | The product is usable with limited hearing. |
| 302.6 Without Speech | Supports | The product does not require vocal input from users. |
| 302.7 With Limited Manipulation | Does not support | Does not support with the issues documented in the following WCAG sections:* 1.3.2 Meaningful Sequence
* 2.1.1 Keyboard
* 2.1.2 No Keyboard Trap
* 2.4.3 Focus Order
* 2.4.7 Focus Visible
* 3.2.2 On Input
 |
| 302.8 With Limited Reach and Strength | Supports | The product is usable with limited reach and strength. The product does not include hardware relevant for this criterion. |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Does not support | Does not support with the issues listed in 302.1 Without Vision, and the additional exceptions documented in the following WCAG section: 2.4.7 Focus Visible |

### Chapter 4: [Hardware](https://www.access-board.gov/ict/#chapter-4-hardware)

Notes: Not applicable

### Chapter 5: [Software](https://www.access-board.gov/ict/#chapter-5-software)

| Criteria | Conformance level | Remarks and explanations |
| --- | --- | --- |
| 501.1 Scope – Incorporation of WCAG 2.0 AA | See the [WCAG 2.x Report](#_WCAG_2.x_Report) section | See the WCAG 2.x Report section |
| [***502 Interoperability with Assistive Technology***](https://www.access-board.gov/ict/#502-interoperability-assistive-technology)  | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Not applicable | The product is a web application. |
| 502.2.2 No Disruption of Accessibility Features | Not applicable | The product is a web application. |
| ***502.3 Accessibility Services*** | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Not applicable | The product is a web application. |
| 502.3.2 Modification of Object Information | Not applicable | The product is a web application. |
| 502.3.3 Row, Column, and Headers | Not applicable | The product is a web application. |
| 502.3.4 Values | Not applicable | The product is a web application. |
| 502.3.5 Modification of Values | Not applicable | The product is a web application. |
| 502.3.6 Label Relationships | Not applicable | The product is a web application. |
| 502.3.7 Hierarchical Relationships | Not applicable | The product is a web application. |
| 502.3.8 Text | Not applicable | The product is a web application. |
| 502.3.9 Modification of Text | Not applicable | The product is a web application. |
| 502.3.10 List of Actions | Not applicable | The product is a web application. |
| 502.3.11 Actions on Objects | Not applicable | The product is a web application. |
| 502.3.12 Focus Cursor | Not applicable | The product is a web application. |
| 502.3.13 Modification of Focus Cursor | Not applicable | The product is a web application. |
| 502.3.14 Event Notification | Not applicable | The product is a web application. |
| 502.4 Platform Accessibility Features | Not applicable | The product is a web application. |
| [***503 Applications***](https://www.access-board.gov/ict/#503-applications)  | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Not applicable | The product is a web application. |
| 503.3 Alternative User Interfaces | Not applicable | The product is a web application. |
| ***503.4 User Controls for Captions and Audio Description*** | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Not applicable | The product is a web application. |
| 503.4.2 Audio Description Controls | Not applicable | The product is a web application. |
| [***504 Authoring Tools***](https://www.access-board.gov/ict/#504-authoring-tools)  | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing | Partially supports | The product has authoring functions which enable users to publish rich HTML content. The authoring functions enable and prompt users to create content that conforms in most cases to WCAG 2.0 criteria, such as such as text, lists, and hyperlinks. Exceptions include:* Tables do not have column and row headers.
* Some math content provides information to assistive technology that is not equivalent to the visual information.
 |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not applicable | The product does not convert content. |
| 504.2.2 PDF Export | Not applicable | The product does not create PDF documents. |
| 504.3 Prompts | Partially supports | Supports with the following exception: When inserting a table, the rich text editor does not prompt users to identify column and row headers. |
| 504.4 Templates | Not applicable | The product does not provide templates for content creation. |

### Chapter 6: [Support Documentation and Services](https://www.access-board.gov/ict/#chapter-6-support-documentation-and-services)

Note: Not evaluated

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### Chapter 4: [Functional Performance Statements](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf#page=20) (FPS)

| Criteria | Conformance Level | Remarks and Explanations |
| --- | --- | --- |
| 4.2.1 Usage without vision | Does not support | Does not support with the issues documented in the following WCAG sections:* 1.1.1 Non-text Content
* 1.3.1 Info and Relationships
* 1.3.2 Meaningful Sequence
* 1.3.3 Sensory Characteristics
* 2.1.1 Keyboard
* 2.1.2 No Keyboard Trap
* 2.4.2 Page Titled
* 2.4.3 Focus Order
* 2.4.4 Link Purpose (In Context)
* 2.4.6 Headings and Labels
* 3.1.1 Language of Page
* 3.2.2 On Input
* 3.3.2 Labels or Instructions
* 4.1.1 Parsing
* 4.1.2 Name, Role, Value
* 4.1.3 Status Messages
 |
| 4.2.2 Usage with limited vision | Does not support | Does not support with the issues listed in 4.2.1 Usage Without Vision, and the additional exceptions documented in the following WCAG sections:* 1.4.1 Use of Color
* 1.4.3 Contrast (Minimum)
* 1.4.4 Resize Text
* 1.4.10 Reflow
* 1.4.11 Non-text Contrast
* 1.4.13 Content on Hover or Focus
* 2.4.7 Focus Visible
 |
| 4.2.3 Usage without perception of colour | Partially supports | Supports with the exceptions documented in the following WCAG section: 1.4.1 Use of Color |
| 4.2.4 Usage without hearing | Supports | The product is usable without hearing. |
| 4.2.5 Usage with limited hearing | Supports | The product is usable with limited hearing. |
| 4.2.6 Usage with no or limited vocal capability | Not applicable | The product does not require vocal input from users. |
| 4.2.7 Usage with limited manipulation or strength | Does not support | Does not support with issues documented in the following WCAG sections:* 2.1.1 Keyboard
* 2.1.2 No Keyboard Trap
* 2.4.3 Focus Order
* 2.4.7 Focus Visible
* 2.5.3 Label in Name
* 3.2.2 On Input
 |
| 4.2.8 Usage with limited reach | Not applicable | The product does not include hardware relevant for this criterion. |
| 4.2.9 Minimize photosensitive seizure triggers | Supports | The product does not have flashing content. |
| 4.2.10 Usage with limited cognition, language or learning | Does not support | Does not support with the issues listed in 4.2.1 Usage Without Vision, and the additional exceptions documented in the following WCAG sections:* 1.4.1 Use of Color
* 1.4.13 Content on Hover or Focus
* 2.4.7 Focus Visible
 |
| 4.2.11 Privacy | Supports | The product maintains equivalent privacy for users of accessibility features. |

### Chapter 5: [Generic Requirements](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf#page=23)

| Criteria | Conformance Level | Remarks and Explanations |
| --- | --- | --- |
| ***5.1 Closed functionality*** | Heading cell – no response required | Heading cell – no response required |
| ***5.1.2 General*** | Heading cell – no response required | Heading cell – no response required |
| 5.1.2.1 Closed functionality | See 5.2 through 13 | See 5.2 through 13 |
| 5.1.2.2 Assistive technology | See 5.1.3 through 5.1.6 | See 5.1.3 through 5.1.6 |
| ***5.1.3 Non-visual access*** | Heading cell – no response required | Heading cell – no response required |
| 5.1.3.1 Audio output of visual information | Not applicable | The product is not closed to screen readers. |
| 5.1.3.2 Auditory output delivery including speech | Not applicable | The product is not closed to screen readers. |
| 5.1.3.3 Auditory output correlation – Informative only | Not applicable | The product is not closed to screen readers. |
| 5.1.3.4 Speech output user control | Not applicable | The product is not closed to screen readers. |
| 5.1.3.5 Speech output automatic interruption | Not applicable | The product is not closed to screen readers. |
| 5.1.3.6 Speech output for non-text content | Not applicable | The product is not closed to screen readers. |
| 5.1.3.7 Speech output for video information | Not applicable | The product is not closed to screen readers. |
| 5.1.3.8 Masked entry | Not applicable | The product is not closed to screen readers. |
| 5.1.3.9 Private access to personal data | Not applicable | The product is not closed to screen readers. |
| 5.1.3.10 Non-interfering audio output | Not applicable | The product is not closed to screen readers. |
| 5.1.3.11 Private listening volume | Not applicable | The product is not closed to screen readers. |
| 5.1.3.12 Speaker volume | Not applicable | The product is not closed to screen readers. |
| 5.1.3.13 Volume reset | Not applicable | The product is not closed to screen readers. |
| 5.1.3.14 Spoken languages | Not applicable | The product is not closed to screen readers. |
| 5.1.3.15 Non-visual error identification | Not applicable | The product is not closed to screen readers. |
| 5.1.3.16 Receipts, tickets, and transactional outputs | Not applicable | The product is not closed to screen readers. |
| 5.1.4 Functionality closed to text enlargement | Not applicable | The product is not closed to text enlargement. |
| 5.1.5 Visual output for auditory information | Not applicable | The product does not have closed functionality. |
| ***5.1.6 Operation without keyboard interface*** | Heading cell – no response required | Heading cell – no response required |
| 5.1.6.1 Closed functionality | See 5.1.3.1 through 5.1.3.16 | See 5.1.3.1 through 5.1.3.16 |
| 5.1.6.2 Input focus | Not applicable | The product is not closed to keyboards. |
| 5.1.7 Access without speech | Not applicable | The product does not have closed functionality. |
| 5.2 Activation of accessibility features | Not applicable | The product does not have accessibility features that require activation. |
| 5.3 Biometrics | Not applicable | The product does not use biometrics. |
| 5.4 Preservation of accessibility information during conversion | Not applicable | The product does not convert content. |
| ***5.5 Operable parts*** | Heading cell – no response required | Heading cell – no response required |
| 5.5.1 Means of operation | Not applicable | The product does not have operable parts that require grasping, pinching, or twisting of the wrist to operate. |
| 5.5.2 Operable parts discernibility | Supports | Operable parts, such as links and buttons, provide a semantic role that enables screen reader users to discern them. |
| ***5.6 Locking or toggle controls*** | Heading cell – no response required | Heading cell – no response required |
| 5.6.1 Tactile or auditory status | Not applicable | The product does not have locking or toggle controls. |
| 5.6.2 Visual status | Not applicable | The product does not have locking or toggle controls. |
| 5.7 Key repeat | Not applicable | Key repeat is a function of the underlying platform. |
| 5.8 Double-strike key acceptance | Not applicable | The product does not provide a keyboard. |
| 5.9 Simultaneous user actions | Supports | The product does not require simultaneous user actions. The product is compatible with system settings for sequential key presses, such as Sticky Keys. |

### Chapter 6: [ICT with Two-Way Voice Communication](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf#page=30)

Notes: Not applicable

### Chapter 7: [ICT with Video Capabilities](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf#page=35)

Notes: Not Applicable

### Chapter 8: [Hardware](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf#page=37)

Notes: Not applicable

### Chapter 9: [Web](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf#page=45)

See the [WCAG 2.x Report](#_WCAG_2.x_Report) section.

### Chapter 10: [Non-Web Documents](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf#page=52)

Notes: Not applicable. The product does not include non-web documents.

### Chapter 11: [Software](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf#page=64)

| Criteria | Conformance Level | Remarks and Explanations |
| --- | --- | --- |
| 11.0 General (informative) | Informative – no response required | Informative – no response required |
| 11.1.1.1 through 11.4.1.3 | See the [WCAG 2.x Report](#_WCAG_2.x_Report) section | See the WCAG 2.x Report section |
| ***11.5 Interoperability with assistive technology*** | Heading cell – no response required | Heading cell – no response required |
| 11.5.1 Closed functionality | Not applicable | The product is a web application. |
| ***11.5.2 Accessibility services*** | Heading cell – no response required | Heading cell – no response required |
| 11.5.2.1 Platform accessibility service support for software that provides a user interface | Not applicable | The product is a web application. |
| 11.5.2.2 Platform accessibility service support for assistive technologies | Not applicable | The product is a web application. |
| 11.5.2.3 Use of accessibility services | Not applicable | The product is a web application. |
| 11.5.2.4 Assistive technology | Not applicable | The product is a web application. |
| 11.5.2.5 Object information | Not applicable | The product is a web application. |
| 11.5.2.6 Row, column, and headers | Not applicable | The product is a web application. |
| 11.5.2.7 Values | Not applicable | The product is a web application. |
| 11.5.2.8 Label relationships | Not applicable | The product is a web application. |
| 11.5.2.9 Parent-child relationships | Not applicable | The product is a web application. |
| 11.5.2.10 Text | Not applicable | The product is a web application. |
| 11.5.2.11 List of available actions | Not applicable | The product is a web application. |
| 11.5.2.12 Execution of available actions | Not applicable | The product is a web application. |
| 11.5.2.13 Tracking of focus and selection attributes | Not applicable | The product is a web application. |
| 11.5.2.14 Modification of focus and selection attributes | Not applicable | The product is a web application. |
| 11.5.2.15 Change notification | Not applicable | The product is a web application. |
| 11.5.2.16 Modifications of states and properties | Not applicable | The product is a web application. |
| 11.5.2.17 Modifications of values and text | Not applicable | The product is a web application. |
| ***11.6 Documented accessibility usage*** | Heading cell – no response required | Heading cell – no response required |
| 11.6.1 User control of accessibility features | Not applicable | The product is a web application. |
| 11.6.2 No disruption of accessibility features | Not applicable | The product is a web application. |
| 11.7 User preferences | Not applicable | The product is a web application. |
| ***11.8 Authoring tools*** | Heading cell – no response required | Heading cell – no response required |
| 11.8.1 Content technology | See 11.8.2 through 11.8.5 | The product has authoring functions which enable users to publish rich HTML content. |
| 11.8.2 Accessible content creation | Partially supports | The authoring functions of the product enable and guide users to create content that conforms in most cases to WCAG 2.1 criteria, such as text, lists, and hyperlinks. Exceptions include:* Tables do not have column and row headers.
* Some math content provides information to assistive technology that is not equivalent to the visual information.
 |
| 11.8.3 Preservation of accessibility information in transformations | Not applicable | The product does not restructure or re-code content. |
| 11.8.4 Repair assistance | Not applicable | The product does not have an accessibility checking function. |
| 11.8.5 Templates | Not applicable | The product does not provide templates for content creation. |

### Chapter 12: [Documentation and Support Services](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf%22%20%5Cl%20%22page%3D84)

Notes: Not evaluated

### Chapter 13: [ICT Providing Relay or Emergency Service Access](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/02.01.02_60/en_301549v020102p.pdf#page=78)

Notes: Not applicable

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1. \* “Voluntary Product Accessibility Template” and “VPAT” are registered service marks of the Information Technology Industry Council (ITI) [↑](#footnote-ref-2)