**EMAIL TEMPLATE: Blackboard Assist**

Dear {students},

We are excited to announce a new feature in Learn, Blackboard Assist. Blackboard Assist is a resource portal just for students.  It aims to help you in the many ways you may need assistance during your academic journey. Blackboard Assist will provide resources that students can directly engage in to help them succeed at {institution name}.  “Assist” will be available to you via Blackboard Learn and Blackboard App.

If you’d like additional academic support outside of our institutional offerings, we have the following services offered by partners through Assist:

* **Bartleby** provides digital solutions to support on-campus solutions, from expert help to writing guidance. Students have access to two offers:
  + **Bartleby Help** provides asynchronous expert help. Students submit homework questions and receive in-depth responses from subject matter experts available 24/7 to answer questions in 22 subjects.
  + **Bartleby Write** provides around-the-clock digital writing assistance to empower students with the knowledge and guidance they need to refine with work and become better writers.
* **Go Peer** provides real time tutoring services. They have +16,000 peer tutors available for students to choose from.
  + Institutions can use GoPeer’s network, staff from their own campus, or leverage a mix of both.
  + Students give tutoring and *get* tutoring through GoPeer.

**Resources to help:**

* [Help.Blackboard.com](https://help.blackboard.com/Learn/Student/Getting_Started/Blackboard_Assist) – assistance and documentation support information for using the new Blackboard Assist feature (tailored specifically for faculty and students.)

 Please reach out if you have questions or concerns.

 Thank you,

* {Institution signature}