**EMAIL TEMPLATE: Blackboard Assist**

Dear {Institution},

We are excited to announce a new feature in Learn, Blackboard Assist. Blackboard Assist is a resource portal just for students.  It aims to help students in the many ways that they may need assistance during their academic journey. Blackboard Assist will provide resources that students can directly engage in to help them succeed at {institution name}.  “Assist” will be available to your students via Blackboard Learn and Blackboard App. There is no fee or cost associated with Blackboard Assist to the institution. 

Here is an overview of some of the suggested tools and partner resources you can use as a guide to get started populating Assist, and note we are adding more partners over time: 

**Suggested Institutional resources:**

* Academic
* Financial
* Housing
* Transportation
* Student life
* Career readiness
* Advising
* Health and wellness services

**Current Partner Services:**

* Bartleby -    
  Bartleby provides digital solutions to support on-campus solutions, from expert help to writing guidance. Students have access to two offers:  
   ·       **Bartleby help** provides asynchronous expert help. Students submit homework questions and receive in-depth responses from subject matter experts available 24/7 to answer questions in 22 subjects.  
  ·        **Bartleby write** provides around-the-clock digital writing assistance to empower students with the knowledge and guidance they need to refine with work and become better writers.
* Go Peer –   
  Students access online peer tutoring through GoPeer.
  + +16,000 peer tutors available.
  + Institutions can use GoPeer’s network, staff from their own campus, or leverage a mix of both.
  + Students give tutoring and get tutoring through GoPeer.

**Resources to help:**

* As this is a tool divisions of {institution name} need to populate we have a template guide to help. Here are some additional recourses to review offered by Blackboard. [Help.Blackboard.com](https://en-us.help.blackboard.com/) – assistance using the new Blackboard Assist feature (tailored specifically for faculty and students.)

 Please reach out if you have questions or concerns. Thank you,

* {signature}