**Voluntary Product Accessibility Template (VPAT) ® 2.3**

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| Project Name: | Blackboard SafeAssign |
| Last Revision Date: | **12 September 2019** |
| Revision: | 1.0 |

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# Blackboard SafeAssign Accessibility Conformance Report

**VPAT**® **2.3 Version 1.0**

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| **Name of product/version:** | **Blackboard SafeAssign** |
| **Product description:** | **Web application** |
| **Date:** | **12 September 2019** |
| **Contact information** | **Elizabeth Simister, Product Accessibility Manager, elizabeth.simister@blackboard.com** |
| **Notes** |  |
| **Evaluation methods used:** | This conformance report is based on the results of an accessibility audit conducted by The Paciello Group on a representative sample of pages/components, for the purpose of assessing compliance with the Web Content Accessibility Guidelines (WCAG) 2.1.  The following applications were used as part of the audit to identify potential accessibility issues:   * Desktop browsers: Firefox, Chrome, Internet Explorer, and Safari. * Assistive technologies: JAWS, NVDA, and VoiceOver. * Accessibility testing tools: Color Contrast Analyzer, Web Accessibility Toolbar, aViewer, and AccExplorer. |
| **Applicable standards/guidelines** | This report covers the degree of conformance for the following accessibility standards/guidelines:   * [Web Content Accessibility Guidelines (WCAG) 2.1](https://www.w3.org/TR/WCAG21/) Level A/AA. * [Web Content Accessibility Guidelines (WCAG) 2.0](http://www.w3.org/TR/WCAG20/) Level A/AA. * [Revised Section 508](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines). * [Standard EN 301 549](http://mandate376.standards.eu/standard). |

## Terminology

The terms used in the conformance level information are defined as follows:

* **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
* **Partially supports**: Some functionality of the product does not meet the criterion.
* **Does not support**: The majority of product functionality does not meet the criterion.
* **Not applicable**: The criterion is not relevant to the product.
* **Not evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG 2.0 Level AAA.

## Section 508 Chapter 1: Application and Administration

This accessibility conformance report is based on the [Revised 508 Standards](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines) which incorporates [WCAG 2.0](http://www.w3.org/TR/WCAG20) by reference.

## Section 508 Chapter 2: Scoping Requirements

As Blackboard SafeAssign is aweb application, the following standards specifically apply:

* All Web Content Accessibility Guidelines (WCAG) 2.0 Level A and Level AA, available at <http://www.w3.org/TR/WCAG20>.
* Section 508 Chapter 3: Functional Performance Criteria (FPC).
* Section 508 Chapter 6: Support Documentation and Services.

**Note:** When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](https://www.w3.org/TR/WCAG20/#conformance-reqs).

### WCAG 2.1 Report

#### Web Content Accessibility Guidelines (WCAG) 2.1 Success Criteria, Level A

Notes:

| Criteria | Conformance level | Remarks and explanations |
| --- | --- | --- |
| [1.1.1 Non-text Content](http://www.w3.org/TR/WCAG20/#text-equiv-all) | Supports | The Blackboard SafeAssign web application provides text alternatives for non-text items. |
| [1.2.1 Audio-only and Video-only (Prerecorded)](http://www.w3.org/TR/WCAG20/#media-equiv-av-only-alt) | Not applicable | The Blackboard SafeAssign web application does not have prerecorded audio-only or prerecorded video-only media. |
| [1.2.2 Captions (Prerecorded)](http://www.w3.org/TR/WCAG20/#media-equiv-captions) | Not applicable | The Blackboard SafeAssign web application does not have prerecorded audio content. |
| [1.2.3 Audio Description or Media Alternative (Prerecorded)](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc) | Not applicable | The Blackboard SafeAssign web application does not have prerecorded video content. |
| [1.3.1 Info and Relationships](http://www.w3.org/TR/WCAG20/#content-structure-separation-programmatic) | Partially supports | The Blackboard SafeAssign web application exposes most semantics, with one exception:   * The identification and hierarchy of some headings does not match the visual or semantic structure of the content. |
| [1.3.2 Meaningful Sequence](http://www.w3.org/TR/WCAG20/#content-structure-separation-sequence) | Supports | The correct reading sequence is meaningful throughout the Blackboard SafeAssign web application. |
| [1.3.3 Sensory Characteristics](http://www.w3.org/TR/WCAG20/#content-structure-separation-understanding) | Supports | The Blackboard SafeAssign web application does not rely on sensory characteristics for instructions. |
| [1.4.1 Use of Color](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-without-color) | Supports | The Blackboard SafeAssign web application does not on color-alone to convey information. |
| [1.4.2 Audio Control](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-dis-audio) | Not applicable | The Blackboard SafeAssign web application does not have audio content. |
| [2.1.1 Keyboard](http://www.w3.org/TR/WCAG20/#keyboard-operation-keyboard-operable) | Supports | All functionality is operable using the keyboard-alone in the Blackboard SafeAssign web application. |
| [2.1.2 No Keyboard Trap](http://www.w3.org/TR/WCAG20/#keyboard-operation-trapping) | Supports | The Blackboard SafeAssign web application does not cause a keyboard trap. |
| [2.1.4 Character Key Shortcuts](https://www.w3.org/TR/WCAG21/#character-key-shortcuts) (2.1 only) | Not applicable | The Blackboard SafeAssign web application does not provide keyboard shortcuts. |
| [2.2.1 Timing Adjustable](http://www.w3.org/TR/WCAG20/#time-limits-required-behaviors) | Not applicable | Timeouts are managed by the Blackboard Learn web application and are not applicable to SafeAssign |
| [2.2.2 Pause, Stop, Hide](http://www.w3.org/TR/WCAG20/#time-limits-pause) | Not applicable | The Blackboard SafeAssign web application does not have content that blinks, scrolls, or updates regularly. |
| [2.3.1 Three Flashes or Below Threshold](http://www.w3.org/TR/WCAG20/#seizure-does-not-violate) | Supports | The Blackboard SafeAssign web application does not have flashing content. |
| [2.4.1 Bypass Blocks](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-skip) | Not applicable | The Blackboard SafeAssign web application does not contain blocks of content that are repeated on multiple pages, and includes structural markup to facilitate navigation. |
| [2.4.2 Page Titled](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-title) | Supports | The Blackboard SafeAssign web application has a descriptive page title. |
| [2.4.3 Focus Order](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-order) | Partially supports | The Blackboard SafeAssign web application has a meaningful focus order with one exception:   * Buttons are used for reference numbers, but they do not perform an action. |
| [2.4.4 Link Purpose (In Context)](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-refs) | Supports | The Blackboard SafeAssign web application has meaningful link phrases. |
| [2.5.1 Pointer Gestures](https://www.w3.org/TR/WCAG21/#pointer-gestures) (2.1 only) | Not applicable | The Blackboard SafeAssign web application does not use multi-pointer/multi-touch interactions or path-based gestures. |
| [2.5.2 Pointer Cancellation](https://www.w3.org/TR/WCAG21/#pointer-cancellation) (2.1 only) | Supports | For all content that can be operated using a single pointer, the down-event of the pointer is not used to execute any part of the function. |
| [2.5.3 Label in Name](https://www.w3.org/TR/WCAG21/#label-in-name) (2.1 only) | Partially supports | For most user interface components with labels that include text or images of text, the accessible name of the component contains the text that is presented visually, with exceptions:   * There is a mismatch between the visible link phrase and the accessible name for the “View originality report – old design” link. * Citation reference links |
| [2.5.4 Motion Actuation](https://www.w3.org/TR/WCAG21/#motion-actuation) (2.1 only) | Not applicable | The Blackboard SafeAssign web application does not feature functionality that can be operated by device or user motion. |
| [3.1.1 Language of Page](http://www.w3.org/TR/WCAG20/#meaning-doc-lang-id) | Supports | The Blackboard SafeAssign web application identifies the default language for the page. |
| [3.2.1 On Focus](http://www.w3.org/TR/WCAG20/#consistent-behavior-receive-focus) | Supports | The Blackboard SafeAssign web application does not cause a change of context on focus. |
| [3.2.2 On Input](http://www.w3.org/TR/WCAG20/#consistent-behavior-unpredictable-change) | Supports | The Blackboard SafeAssign web application does not cause an unexpected change of context when interacting with elements. |
| [3.3.1 Error Identification](http://www.w3.org/TR/WCAG20/#minimize-error-identified) | Not applicable | There are no error messages in the Blackboard SafeAssign web application. |
| [3.3.2 Labels or Instructions](http://www.w3.org/TR/WCAG20/#minimize-error-cues) | Supports | The Blackboard SafeAssign web application has visible labels for form controls |
| [4.1.1 Parsing](http://www.w3.org/TR/WCAG20/#ensure-compat-parses) | Supports | The Blackboard SafeAssign web application has some minor parsing errors, but none that adversely affect accessibility. |
| [4.1.2 Name, Role, Value](http://www.w3.org/TR/WCAG20/#ensure-compat-rsv) | Partially supports | The Blackboard SafeAssign web application provides the correct name, role, state, and other important accessibility information for most form controls, with the following exceptions.   * Buttons are used for reference numbers, but they do not perform an action. * The accessible names provided for some interface elements are not appropriate for the element’s purpose. |

#### Web Content Accessibility Guidelines (WCAG) 2.1 Success Criteria, Level AA

Notes:

| Criteria | Conformance level | Remarks and explanations |
| --- | --- | --- |
| [1.2.4 Captions (Live)](http://www.w3.org/TR/WCAG20/#media-equiv-real-time-captions) | Not applicable | The Blackboard SafeAssign web application does not have live audio content. |
| [1.2.5 Audio Description (Prerecorded)](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc-only) | Not applicable | The Blackboard SafeAssign web application does not have video content. |
| [1.3.4 Orientation](https://www.w3.org/TR/WCAG21/#orientation) (2.1 only) | Supports | All content and functionality in the Blackboard SafeAssign web application is presented and usable at different orientations. |
| [1.3.5 Identify Input Purpose](https://www.w3.org/TR/WCAG21/#identify-input-purpose) (2.1 only) | Not applicable | The Blackboard SafeAssign web application does not contain any input fields collecting information about the user. |
| [1.4.3 Contrast (Minimum)](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-contrast) | Partially supports | The Blackboard SafeAssign web application has sufficient contrast between the foreground and background colors, with the following exception:   * Highlighted text has insufficient contrast when the mouse is hovered over the content. |
| [1.4.4 Resize text](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-scale) | Supports | Text is resizable to 200% throughout the Blackboard SafeAssign web application without a loss of content or functionality. |
| [1.4.5 Images of Text](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-text-presentation) | Supports | The Blackboard SafeAssign web application does not contain images of text. |
| [1.4.10 Reflow](https://www.w3.org/TR/WCAG21/#reflow) (2.1 only) | Supports | The Blackboard SafeAssign web application can be resized to a width of 320 CSS pixels / a height of 256 CSS pixels without loss of content or functionality, and without requiring scrolling in two dimensions. |
| [1.4.11 Non-text Contrast](https://www.w3.org/TR/WCAG21/#non-text-contrast) (2.1 only) | Supports | The visual presentation of interface components and graphical objects in the Blackboard SafeAssign web application has a contrast ratio of at least 3:1. |
| [1.4.12 Text Spacing](https://www.w3.org/TR/WCAG21/#text-spacing) (2.1 only) | Supports | The Blackboard SafeAssign web application allows for relevant text style properties to be changed without loss of content or functionality. |
| [1.4.13 Content on Hover or Focus](https://www.w3.org/TR/WCAG21/#content-on-hover-or-focus) (2.1 only) | Partially supports | Content that appears on hover or focus in the Blackboard SafeAssign web application is dismissible, hoverable, and persistent with one exception:   * Custom tooltips are shown on focus and hover for controls in the Compare Citations disclosure panel, but the pointer cannot be moved from the trigger control to the tooltip without the tooltip disappearing. |
| [2.4.5 Multiple Ways](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-mult-loc) | Not applicable | The Blackboard SafeAssign web application is a single screen. |
| [2.4.6 Headings and Labels](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-descriptive) | Supports | Headings and labels are descriptive throughout the Blackboard SafeAssign web application. |
| [2.4.7 Focus Visible](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-visible) | Partially supports | The Blackboard SafeAssign web application has a visible indication of focus throughout, with the following exception:   * Focus can be masked by the Compare Citations disclosure panels if the user navigates out without closing the disclosure panel. |
| [3.1.2 Language of Parts](http://www.w3.org/TR/WCAG20/#meaning-other-lang-id) | Not applicable | The Blackboard SafeAssign web application does not contain text with a change in language. |
| [3.2.3 Consistent Navigation](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-locations) | Supports | The Blackboard SafeAssign web application has a consistent navigation mechanism. |
| [3.2.4 Consistent Identification](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-functionality) | Supports | The Blackboard SafeAssign web application components are identified consistently. |
| [3.3.3 Error Suggestion](http://www.w3.org/TR/WCAG20/#minimize-error-suggestions) | Not applicable | There are no error messages in the Blackboard SafeAssign web application. |
| [3.3.4 Error Prevention (Legal, Financial, Data)](http://www.w3.org/TR/WCAG20/#minimize-error-reversible) | Not applicable | The Blackboard SafeAssign web application does not have legal commitments or financial transaction. |
| [4.1.3 Status Messages](https://www.w3.org/TR/WCAG21/#status-messages) (2.1 only) | Not applicable | The Blackboard SafeAssign web application does not provide status messages. |

#### Web Content Accessibility Guidelines (WCAG) 2.1 Success Criteria, Level AAA

Notes:

| Criteria | Conformance level | Remarks and explanations |
| --- | --- | --- |
| [1.2.6 Sign Language (Prerecorded)](http://www.w3.org/TR/WCAG20/#media-equiv-sign) | Not evaluated |  |
| [1.2.7 Extended Audio Description (Prerecorded)](http://www.w3.org/TR/WCAG20/#media-equiv-extended-ad) | Not evaluated |  |
| [1.2.8 Media Alternative (Prerecorded)](http://www.w3.org/TR/WCAG20/#media-equiv-text-doc) | Not evaluated |  |
| [1.2.9 Audio-only (Live)](http://www.w3.org/TR/WCAG20/#media-equiv-live-audio-only) | Not evaluated |  |
| [1.3.6 Identify Purpose](https://www.w3.org/TR/WCAG21/#identify-purpose) (2.1 only) | Not evaluated |  |
| [1.4.6 Contrast Enhanced](http://www.w3.org/TR/WCAG20/#visual-audio-contrast7) | Not evaluated |  |
| [1.4.7 Low or No Background Audio](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-noaudio) | Not evaluated |  |
| [1.4.8 Visual Presentation](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-visual-presentation) | Not evaluated |  |
| [1.4.9 Images of Text (No Exception) Control](http://www.w3.org/TR/WCAG20/#http://www.w3.org/TR/WCAG20/) | Not evaluated |  |
| [2.1.3 Keyboard (No Exception)](http://www.w3.org/TR/WCAG20/#keyboard-operation-all-funcs) | Not evaluated |  |
| [2.2.3 No Timing](http://www.w3.org/TR/WCAG20/#time-limits-no-exceptions) | Not evaluated |  |
| [2.2.4 Interruptions](http://www.w3.org/TR/WCAG20/#time-limits-postponed) | Not evaluated |  |
| [2.2.5 Re-authenticating](http://www.w3.org/TR/WCAG20/#time-limits-server-timeout) | Not evaluated |  |
| [2.2.6 Timeouts](https://www.w3.org/TR/WCAG21/#timeouts) (2.1 only) | Not evaluated |  |
| [2.3.2 Three Flashes](http://www.w3.org/TR/WCAG20/#seizure-three-times) | Not evaluated |  |
| [2.3.3 Animation from Interactions](https://www.w3.org/TR/WCAG21/#animation-from-interactions) (2.1 only) | Not evaluated |  |
| [2.4.8 Location](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-location) | Not evaluated |  |
| [2.4.9 Link Purpose (Link Only)](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-link) | Not evaluated |  |
| [2.4.10 Section Headings](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-headings) | Not evaluated |  |
| [2.5.5 Target Size](https://www.w3.org/TR/WCAG21/#target-size) (2.1 only) | Not evaluated |  |
| [2.5.6 Concurrent Input Mechanisms](https://www.w3.org/TR/WCAG21/#concurrent-input-mechanisms) (2.1 only) | Not evaluated |  |
| [3.1.3 Unusual Words](http://www.w3.org/TR/WCAG20/#meaning-idioms) | Not evaluated |  |
| [3.1.4 Abbreviations](http://www.w3.org/TR/WCAG20/#meaning-located) | Not evaluated |  |
| [3.1.5 Reading Level](http://www.w3.org/TR/WCAG20/#meaning-supplements) | Not evaluated |  |
| [3.1.6 Pronunciation](http://www.w3.org/TR/WCAG20/#meaning-pronunciation) | Not evaluated |  |
| [3.2.5 Change on Request](http://www.w3.org/TR/WCAG20/#consistent-behavior-no-extreme-changes-context) | Not evaluated |  |
| [3.3.5 Help](http://www.w3.org/TR/WCAG20/#minimize-error-context-help) | Not evaluated |  |
| [3.3.6 Error Prevention (All)](http://www.w3.org/TR/WCAG20/#minimize-error-reversible-all) | Not evaluated |  |

## Section 508 Chapter 3: Functional Performance Criteria (FPC)

Notes:

| Criteria | Conformance level | Remarks and explanations |
| --- | --- | --- |
| 302.1Without Vision | Partially supports | The Blackboard SafeAssign web application provides the name, role, state, and other important accessibility information for most interface elements. |
| 302.2 With Limited Vision | Supports | The Blackboard SafeAssign web application can be used with limited vision. |
| 302.3Without Perception of Color | Supports | The Blackboard SafeAssign web application can be used without color perception. |
| 302.4Without Hearing | Supports | No issues were identified that would impact this criterion. |
| 302.5With Limited Hearing | Supports | No issues were identified that would impact this criterion. |
| 302.6Without Speech | Supports | No issues were identified that would impact this criterion. |
| 302.7With Limited Manipulation | Supports | No issues were identified that would impact this criterion. |
| 302.8With Limited Reach and Strength | Supports | No issues were identified that would impact this criterion. |
| 302.9With Limited Language, Cognitive, and Learning Abilities | Supports | No issues were identified that would impact this criterion. |

## Section 508 Chapter 4: Hardware

Notes: Blackboard SafeAssign is not a hardware product.

| Criteria | Conformance level | Remarks and explanations |
| --- | --- | --- |
| 402 Closed Functionality |  |  |
| *402.1 General* |  |  |
| *402.2 Speech-Output Enabled* |  |  |
| 402.2.1 Information Displayed On-Screen | Not applicable |  |
| 402.2.2 Transactional Outputs | Not applicable |  |
| 402.2.3 Speech Delivery Type and Coordination | Not applicable |  |
| 402.2.4 User Control | Not applicable |  |
| 402.2.5 Braille Instructions | Not applicable |  |
| *402.3 Volume* |  |  |
| 402.3.1 Private Listening | Not applicable |  |
| 402.3.2 Non-private Listening | Not applicable |  |
| 402.4 Characters on Display Screens | Not applicable |  |
| 402.5 Characters on Variable Message Signs | Not applicable |  |
| 403 Biometrics |  |  |
| 403.1 General | Not applicable |  |
| 404 Preservation of Information Provided for Accessibility |  |  |
| 404.1 General | Not applicable |  |
| 405 Privacy |  |  |
| 405.1 General | Not applicable |  |
| 406 Standard Connections |  |  |
| 406.1 General | Not applicable |  |
| 407 Operable Parts |  |  |
| 407.2 Contrast | Not applicable |  |
| *407.3 Input Controls* |  |  |
| 407.3.1 Tactilely Discernible | Not applicable |  |
| 407.3.2 Alphabetic Keys | Not applicable |  |
| 407.3.3 Numeric Keys | Not applicable |  |
| 407.4 Key Repeat | Not applicable |  |
| 407.5 Timed Response | Not applicable |  |
| 407.6 Operation | Not applicable |  |
| 407.7 Tickets, Fare Cards, and Keycards | Not applicable |  |
| *407.8 Reach, Height and Depth* |  |  |
| 407.8.1 Vertical Reference Plane | Not applicable |  |
| 407.8.1.1 Vertical Plane for Side Reach | Not applicable |  |
| 407.8.1.2 Vertical Plane for Forward Reach | Not applicable |  |
| 407.8.2 Side Reach | Not applicable |  |
| 407.8.2.1 Unobstructed Side Reach | Not applicable |  |
| 407.8.2.2 Obstructed Side Reach | Not applicable |  |
| 407.8.3 Forward Reach | Not applicable |  |
| 407.8.3.1 Unobstructed Forward Reach | Not applicable |  |
| 407.8.3.2 Obstructed Forward Reach | Not applicable |  |
| 407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach | Not applicable |  |
| 407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach | Not applicable |  |
| 408 Display Screens |  |  |
| 408.2 Visibility | Not applicable |  |
| 408.3 Flashing | Not applicable |  |
| 409 Status Indicators |  |  |
| 409.1 General | Not applicable |  |
| 410 Color Coding |  |  |
| 410.1 General | Not applicable |  |
| 411 Audible Signals |  |  |
| 411.1 General | Not applicable |  |
| 412 ICT with Two-Way Voice Communication |  |  |
| *412.2 Volume Gain* |  |  |
| 412.2.1 Volume Gain for Wireline Telephones | Not applicable |  |
| 412.2.2 Volume Gain for Non-Wireline ICT | Not applicable |  |
| *412. 3 Interference Reduction and Magnetic Coupling* |  |  |
| 412.3.1 Wireless Handsets | Not applicable |  |
| 412.3.2 Wireline Handsets | Not applicable |  |
| 412.4 Digital Encoding of Speech | Not applicable |  |
| 412.5 Real-Time Text Functionality | Not applicable |  |
| 412.6 Caller ID | Not applicable |  |
| 412.7 Video Communication | Not applicable |  |
| 413 Closed Caption Processing Technologies |  |  |
| 413.1.1 Decoding and Display of Closed Captions | Not applicable |  |
| 413.1.2 Pass-Through of Closed Caption Data | Not applicable |  |
| 414 Audio Description Processing Technologies |  |  |
| 414.1.1 Digital Television Tuners | Not applicable |  |
| 414.1.2 Other ICT | Not applicable |  |
| 415 User Controls for Captions and Audio Descriptions |  |  |
| 415.1.1 Caption Controls | Not applicable |  |
| 415.1.2 Audio Description Controls | Not applicable |  |

## Section 508 Chapter 5: Software

Notes: Blackboard SafeAssign is not a software product.

| Criteria | Conformance level | Remarks and explanations |
| --- | --- | --- |
| **501.1 Scope – Incorporation of WCAG 2.1 AA** | Refer to the WCAG 2.1 section. | Refer to the WCAG 2.1 section. |
| **502 Interoperability with Assistive Technology** |  |  |
| 502.2.1 User Control of Accessibility Features | Not applicable |  |
| 502.2.2 No Disruption of Accessibility Features | Not applicable |  |
| *502.3 Accessibility Services* |  |  |
| 502.3.1 Object Information | Not applicable |  |
| 502.3.2 Modification of Object Information | Not applicable |  |
| 502.3.3 Row, Column, and Headers | Not applicable |  |
| 502.3.4 Values | Not applicable |  |
| 502.3.5 Modification of Values | Not applicable |  |
| 502.3.6 Label Relationships | Not applicable |  |
| 502.3.7 Hierarchical Relationships | Not applicable |  |
| 502.3.8 Text | Not applicable |  |
| 502.3.9 Modification of Text | Not applicable |  |
| 502.3.10 List of Actions | Not applicable |  |
| 502.3.11 Actions on Objects | Not applicable |  |
| 502.3.12 Focus Cursor | Not applicable |  |
| 502.3.13 Modification of Focus Cursor | Not applicable |  |
| 502.3.14 Event Notification | Not applicable |  |
| 502.4 Platform Accessibility Features | Not applicable |  |
| **503 Applications** |  |  |
| 503.2 User Preferences | Not applicable |  |
| 503.3 Alternative User Interfaces | Not applicable |  |
| *503.4 User Controls for Captions and Audio Description* |  |  |
| 503.4.1 Caption Controls | Not applicable |  |
| 503.4.2 Audio Description Controls | Not applicable |  |
| **504 Authoring Tools** |  |  |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”) | Not applicable |  |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not applicable |  |
| 504.2.2 PDF Export | Not applicable |  |
| 504.3 Prompts | Not applicable |  |
| 504.4 Templates | Not applicable |  |

## Section 508 Chapter 6: Support Documentation and Services

Notes:

| Criteria | Conformance level | Remarks and explanations |
| --- | --- | --- |
| 601.1 Scope |  |  |
| 602 Support Documentation |  |  |
| 602.2 Accessibility and Compatibility Features | Supports | The documentation for Blackboard SafeAssign lists and explains the accessibility and compatibility features of the product. |
| 602.3 Electronic Support Documentation | Partially supports | The documentation mostly complies with WCAG 2.1 A/AA, but there may be older content posted that has not been verified for accessibility. |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Not applicable | All necessary documentation for Blackboard SafeAssign is provided electronically. |
| 603 Support Services |  |  |
| 603.2 Information on Accessibility and Compatibility Features | Not applicable | Blackboard SafeAssign does not offer support services. |
| 603.3 Accommodation of Communication Needs | Partially supports | Support services for Blackboard SafeAssign are provided via email and phone support, which may not be accessible to some users. |

## 

## Standard EN 301 549

#### EN 301 549 Chapter 4: Functional Performance Statements

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
| --- | --- | --- |
| 4.2.1 Usage without vision | Partially supports | Refer to Section 508 302.1 Without Vision |
| 4.2.2 Usage with limited vision | Supports | No issues were identified that would impact this criterion. |
| 4.2.3 Usage without perception of color | Supports | No issues were identified that would impact this criterion. |
| 4.2.4 Usage without hearing | Supports | No issues were identified that would impact this criterion. |
| 4.2.5 Usage with limited hearing | Supports | No issues were identified that would impact this criterion. |
| 4.2.6 Usage without vocal capability | Supports | No issues were identified that would impact this criterion. |
| 4.2.7 Usage with limited manipulation or strength | Supports | No issues were identified that would impact this criterion. |
| 4.2.8 Usage with limited reach | Supports | No issues were identified that would impact this criterion. |
| 4.2.9 Minimize photosensitive seizure triggers | Supports | No issues were identified that would impact this criterion. |
| 4.2.10 Usage with limited cognition | Supports | No issues were identified that would impact this criterion. |

#### EN 301 549 Functional Accessible Requirements: 5 Generic Requirements

Notes: Blackboard SafeAssign does not contain functionality limited by characteristics that prevents a user from attaching, installing, or using assistive technology.

| Criteria | Conformance Level | Remarks and Explanations |
| --- | --- | --- |
| 5.1 Closed functionality |  |  |
| 5.1.1 Introduction (informative) |  |  |
| 5.1.2 General |  |  |
| 5.1.2.1 Closed functionality | Not applicable |  |
| 5.1.2.2 Assistive technology | Not applicable |  |
| 5.1.3 Non-visual access |  |  |
| 5.1.3.1 General | Not applicable |  |
| 5.1.3.2 Auditory output delivery including speech | Not applicable |  |
| 5.1.3.3 Auditory output correlation | Not applicable |  |
| 5.1.3.4 Speech output user control | Not applicable |  |
| 5.1.3.5 Speech output automatic interruption | Not applicable |  |
| 5.1.3.6 Speech output for non-text content | Not applicable |  |
| 5.1.3.7 Speech output for video information | Not applicable |  |
| 5.1.3.8 Masked entry | Not applicable |  |
| 5.1.3.9 Private access to personal data | Not applicable |  |
| 5.1.3.10 Non-interfering audio output | Not applicable |  |
| 5.1.3.11 Private listening volume | Not applicable |  |
| 5.1.3.12 Speaker volume | Not applicable |  |
| 5.1.3.13 Volume reset | Not applicable |  |
| 5.1.3.14 Spoken languages | Not applicable |  |
| 5.1.3.15 Non-visual error identification | Not applicable |  |
| 5.1.3.16 Receipts, tickets and transactional outputs | Not applicable |  |
| 5.1.4 Functionality closed to text enlargement | Not applicable |  |
| 5.1.5 Visual output for auditory information | Not applicable |  |
| 5.1.6 Operation without keyboard interface |  |  |
| 5.1.6.1 Closed functionality | Not applicable |  |
| 5.1.6.2 Input focus | Not applicable |  |
| 5.2 Activation of accessibility features | Not applicable |  |
| 5.3 Biometrics | Not applicable |  |
| 5.4 Preservation of accessibility information during conversation | Not applicable |  |
| 5.5 Operable parts |  |  |
| 5.5.1 Means of operation | Not applicable |  |
| 5.5.2 Operable parts discernibility | Not applicable |  |
| 5.6 Locking or toggle controls |  |  |
| 5.6.1 Tactile or auditory status | Not applicable |  |
| 5.6.2 Visual status | Not applicable |  |
| 5.7 Key repeat | Not applicable |  |
| 5.8 Double-strike key acceptance | Not applicable |  |
| 5.9 Simultaneous user actions | Not applicable |  |

#### EN 301 549 Functional Accessible Requirements: 6 ICT with two-way voice communication

Notes: Blackboard SafeAssign does not contain functionality relating to, nor does it require/rely on, two-way voice communication.

| Criteria | Conformance Level | Remarks and Explanations |
| --- | --- | --- |
| 6.1 Audio bandwidth for speech (informative recommendation) | Not applicable |  |
| 6.2 Real-time Text (RTT) functionality |  |  |
| 6.2.1 RTT provision |  |  |
| 6.2.1.1 RTT communication | Not applicable |  |
| 6.2.1.2 Concurrent voice and text | Not applicable |  |
| 6.2.2 Display of Real-time text |  |  |
| 6.2.2.1 Visually distinguishable display | Not applicable |  |
| 6.2.2.2 Programmatically determinable send and receive direction | Not applicable |  |
| 6.2.3 Interoperability | Not applicable |  |
| 6.2.4 Real-time text responsiveness | Not applicable |  |
| 6.3 Caller ID | Not applicable |  |
| 6.4 Alternatives to voice-based services | Not applicable |  |
| 6.5 Video communication |  |  |
| 6.5.1 General (informative) | Not applicable |  |
| 6.5.2 Resolution | Not applicable |  |
| 6.5.3 Frame rate | Not applicable |  |
| 6.5.4 Synchronization between audio and video | Not applicable |  |
| 6.6 Alternatives to video-based services | Not applicable |  |

#### EN 301 549 Functional Accessible Requirements: 7 ICT with video capabilities

| Criteria | Conformance Level | Remarks and Explanations |
| --- | --- | --- |
| 7.1 Caption processing technology |  |  |
| 7.1.1 Captioning playback | Supports |  |
| 7.1.2 Captioning synchronization | Supports |  |
| 7.1.3 Preservation of captioning | Not applicable |  |
| 7.2 Audio description technology |  |  |
| 7.2.1 Audio description playback | Not applicable |  |
| 7.2.2 Audio description synchronization | Not applicable |  |
| 7.2.3 Preservation of audio description | Not applicable |  |
| 7.3 User controls for captions and audio description | Not applicable |  |

#### EN 301 549 Functional Accessible Requirements: 8 Hardware

Notes: Blackboard SafeAssign is not a hardware product.

| Criteria | Conformance Level | Remarks and Explanations |
| --- | --- | --- |
| 8.1 General |  |  |
| 8.1.1. Generic requirements |  |  |
| 8.1.2 Standard connections | Not applicable |  |
| 8.1.3 Color | Not applicable |  |
| 8.2 Hardware products with speech output |  |  |
| 8.2.1 Speech volume gain |  |  |
| 8.2.1.1 Speech volume range | Not applicable |  |
| 8.2.1.2 Incremental volume control | Not applicable |  |
| 8.2.2 Magnetic coupling |  |  |
| 8.2.2.1 Fixed-line devices | Not applicable |  |
| 8.2.2.2 Wireless communication devices | Not applicable |  |
| 8.3 Physical access to ICT |  |  |
| 8.3.1 General (informative) | Not applicable |  |
| 8.3.2 Clear floor or ground space |  |  |
| 8.3.2.1 Change in level | Not applicable |  |
| 8.3.2.2 Clear floor or ground space | Not applicable |  |
| 8.3.2.3 Approach |  |  |
| 8.3.2.3.1 General | Not applicable |  |
| 8.3.2.3.2 Forward approach | Not applicable |  |
| 8.3.2.3.3 Parallel approach | Not applicable |  |
| 8.3.2.4 Knee and toe clearance width | Not applicable |  |
| 8.3.2.5 Toe clearance | Not applicable |  |
| 8.3.2.6 Knee clearance | Not applicable |  |
| 8.3.3 Reach range for ICT |  |  |
| 8.3.3.1 Forward reach |  |  |
| 8.3.3.1.1 Unobstructed high forward reach | Not applicable |  |
| 8.3.3.1.2 Unobstructed low forward reach | Not applicable |  |
| 8.3.3.1.3 Outward reach |  |  |
| 8.3.3.1.3.1 Clear floor space | Not applicable |  |
| 8.3.3.1.3.2 Obstructed (< 510 mm) forward reach | Not applicable |  |
| 8.3.3.1.3.3 Obstructed (< 635 mm) forward reach | Not applicable |  |
| 8.3.3.2 Side reach |  |  |
| 8.3.3.2.1 Unobstructed high side reach | Not applicable |  |
| 8.3.3.2.2 Unobstructed low side reach | Not applicable |  |
| 8.3.3.2.3 Obstructed side reach |  |  |
| 8.3.3.2.3.1 Obstructed (<= 255 mm) side reach | Not applicable |  |
| 8.3.3.2.3.2 Obstructed (<= 610 mm) side reach | Not applicable |  |
| 8.3.4 Visibility | Not applicable |  |
| 8.3.5 Installation instructions | Not applicable |  |
| 8.4 Mechanically operable parts |  |  |
| 8.4.1 Numeric keys | Not applicable |  |
| 8.4.2 Operation of mechanical parts |  |  |
| 8.4.2.1 Means of operation of mechanical parts | Not applicable |  |
| 8.4.2.2 Force of operation of mechanical parts | Not applicable |  |
| 8.4.3 Keys, tickets and fare cards | Not applicable |  |
| 8.5 Tactile indication of speech mode | Not applicable |  |

#### EN 301 549 Functional Accessible Requirements: 9 Web

| Criteria | Conformance Level | Remarks and Explanations |
| --- | --- | --- |
| 9.1 General (Informative) |  |  |
| 9.2 Web content requirements |  |  |
| 9.2.1 Non-text Content | Partially supports | Refer to WCAG Level A 1.1.1 Non-text Content |
| 9.2.2 Audio-only and Video-only (Prerecorded) | Not applicable |  |
| 9.2.3 Captions (Prerecorded) | Not applicable |  |
| 9.2.4 Audio Description or Media Alternative (Prerecorded) | Not applicable |  |
| 9.2.5 Captions (Live) | Not applicable |  |
| 9.2.6 Audio description (prerecorded) | Not applicable |  |
| 9.2.7 Info and Relationships | Partially supports | Refer to WCAG Level A 1.3.1 Info and Relationships |
| 9.2.8 Meaningful Sequence | Supports |  |
| 9.2.9 Sensory Characteristics | Supports |  |
| 9.2.10 Use of Color | Supports |  |
| 9.2.11 Audio Control | Not applicable |  |
| 9.2.12 Contrast (minimum) | Partially supports | Refer to WCAG Level AA 1.4.3 Contrast (Minimum) |
| 9.2.13 Resize text | Supports |  |
| 9.2.14 Images of text | Supports |  |
| 9.2.15 Keyboard | Supports |  |
| 9.2.16 No Keyboard Trap | Supports |  |
| 9.2.17 Timing Adjustable | Does not support | Refer to WCAG Level A 2.2.1 Timing adjustable |
| 9.2.18 Pause, stop, hide | Not applicable |  |
| 9.2.19 Three flashes or below threshold | Supports |  |
| 9.2.20 Bypass Blocks | Supports |  |
| 9.2.21 Page Titled | Supports |  |
| 9.2.22 Focus Order | Partially supports | Refer to WCAG Level A 2.4.3 Focus Order |
| 9.2.23 Link Purpose (In Context) | Supports |  |
| 9.2.24 Multiple Ways | Not applicable |  |
| 9.2.25 Headings and Labels | Supports |  |
| 9.2.26 Focus Visible | Partially supports | Refer to WCAG Level AA 2.4.7 Visible focus |
| 9.2.27 Language of Page | Supports |  |
| 9.2.28 Language of Parts | Supports |  |
| 9.2.29 On Focus | Supports |  |
| 9.2.30 On Input | Supports |  |
| 9.2.31 Consistent Navigation | Supports |  |
| 9.2.32 Consistent Identification | Supports |  |
| 9.2.33 Error Identification | Not applicable |  |
| 9.2.34 Labels or Instructions | Supports |  |
| 9.2.35 Error Suggestion | Not applicable |  |
| 9.2.36 Error Prevention (Legal, Financial, Data) | Not applicable |  |
| 9.2.37 Parsing | Supports |  |
| 9.2.38 Name, role, value | Partially supports | Refer to 4.1.2 Name, Role, Value |
| 9.3 WCAG 2.0 Conformance requirements | Partially supports | Refer to the WCAG 2.1 section. |

#### EN 301 549 Functional Accessible Requirements: 10 Non-web documents

Notes: Blackboard SafeAssign is not a non-web document.

| Criteria | Conformance Level | Remarks and Explanations |
| --- | --- | --- |
| 10.1 General (Informative) |  |  |
| 10.2 Document success criteria |  |  |
| 10.2.1 Non-text Content | Not applicable |  |
| 10.2.2 Audio-only and Video-only (Prerecorded) | Not applicable |  |
| 10.2.3 Captions (Prerecorded) | Not applicable |  |
| 10.2.4 Audio Description or Media Alternative (Prerecorded) | Not applicable |  |
| 10.2.5 Captions (Live) | Not applicable |  |
| 10.2.6 Audio description (prerecorded) | Not applicable |  |
| 10.2.7 Info and Relationships | Not applicable |  |
| 10.2.8 Meaningful Sequence | Not applicable |  |
| 10.2.9 Sensory Characteristics | Not applicable |  |
| 10.2.10 Use of Color | Not applicable |  |
| 10.2.11 Audio Control | Not applicable |  |
| 10.2.12 Contrast (minimum) | Not applicable |  |
| 10.2.13 Resize text | Not applicable |  |
| 10.2.14 Images of text | Not applicable |  |
| 10.2.15 Keyboard | Not applicable |  |
| 10.2.16 No Keyboard Trap | Not applicable |  |
| 10.2.17 Timing Adjustable | Not applicable |  |
| 10.2.18 Pause, stop, hide | Not applicable |  |
| 10.2.19 Three flashes or below threshold | Not applicable |  |
| 10.2.20 Empty clause |  |  |
| 10.2.21 Document titled | Not applicable |  |
| 10.2.22 Focus Order | Not applicable |  |
| 10.2.23 Link Purpose (In Context) | Not applicable |  |
| 10.2.24 Empty clause |  |  |
| 10.2.25 Headings and Labels | Not applicable |  |
| 10.2.26 Focus Visible | Not applicable |  |
| 10.2.27 Language of Page | Not applicable |  |
| 10.2.28 Language of Parts | Not applicable |  |
| 10.2.29 On Focus | Not applicable |  |
| 10.2.30 On Input | Not applicable |  |
| 10.2.31 Empty clause |  |  |
| 10.2.32 Empty clause |  |  |
| 10.2.33 Error Identification | Not applicable |  |
| 10.2.34 Labels or Instructions | Not applicable |  |
| 10.2.35 Error Suggestion | Not applicable |  |
| 10.2.36 Error Prevention (Legal, Financial, Data) | Not applicable |  |
| 10.2.37 Parsing | Not applicable |  |
| 10.2.38 Name, role, value | Not applicable |  |
| 10.2.39 Caption positioning | Not applicable |  |
| 10.2.40 Audio description timing | Not applicable |  |

#### EN 301 549 Functional Accessible Requirements: 11 Software

Notes: Blackboard SafeAssign is not a software product.

| Criteria | Conformance Level | Remarks and Explanations |
| --- | --- | --- |
| 11.1 General (Informative) |  |  |
| 11.2 Non-Web software success criteria | Not applicable |  |
| 11.2.1 Non-Web software success criteria (excluding closed functionality) |  |  |
| 11.2.1.1 Non-text Content (screen reader supported) | Not applicable |  |
| 11.2.1.2 Audio-only and Video-only (Prerecorded) | Not applicable |  |
| 11.2.1.3 Captions (Prerecorded) | Not applicable |  |
| 11.2.1.4 Audio Description or Media Alternative (Prerecorded) | Not applicable |  |
| 11.2.1.5 Captions (Live) | Not applicable |  |
| 11.2.1.6 Audio description (prerecorded) | Not applicable |  |
| 11.2.1.7 Info and Relationships | Not applicable |  |
| 11.2.1.8 Meaningful Sequence | Not applicable |  |
| 11.2.1.9 Sensory Characteristics | Not applicable |  |
| 11.2.1.10 Use of Color | Not applicable |  |
| 11.2.1.11 Audio Control | Not applicable |  |
| 11.2.1.12 Contrast (minimum) | Not applicable |  |
| 11.2.1.13 Resize text | Not applicable |  |
| 11.2.1.14 Images of text | Not applicable |  |
| 11.2.1.15 Keyboard | Not applicable |  |
| 11.2.1.16 No Keyboard Trap | Not applicable |  |
| 11.2.1.17 Timing Adjustable | Not applicable |  |
| 11.2.1.18 Pause, stop, hide | Not applicable |  |
| 11.2.1.19 Three flashes or below threshold | Not applicable |  |
| 11.2.1.20 Empty clause |  |  |
| 11.2.1.21 Empty clause |  |  |
| 11.2.1.22 Focus Order | Not applicable |  |
| 11.2.1.23 Link Purpose (In Context) | Not applicable |  |
| 11.2.1.24 Empty clause |  |  |
| 11.2.1.25 Headings and Labels | Not applicable |  |
| 11.2.1.26 Focus Visible | Not applicable |  |
| 11.2.1.27 Language of Software | Not applicable |  |
| 11.2.1.28 Empty clause |  |  |
| 11.2.1.29 On Focus | Not applicable |  |
| 11.2.1.30 On Input | Not applicable |  |
| 11.2.1.31 Empty clause |  |  |
| 11.2.1.32 Empty clause |  |  |
| 11.2.1.33 Error Identification | Not applicable |  |
| 11.2.1.34 Labels or Instructions | Not applicable |  |
| 11.2.1.35 Error Suggestion | Not applicable |  |
| 11.2.1.36 Error Prevention (Legal, Financial, Data) | Not applicable |  |
| 11.2.1.37 Parsing | Not applicable |  |
| 11.2.1.38 Name, role, value | Not applicable |  |
| 11.2.2 Non-Web software success criteria (closed functionality) |  |  |
| 11.2.2.1 Non-text Content (screen reader supported) | Not applicable |  |
| 11.2.2.2 Audio-only and video-only (pre-recorded) |  |  |
| 11.2.2.2.1 Pre-recorded audio-only | Not applicable |  |
| 11.2.2.2.2 Pre-recorded video-only | Not applicable |  |
| 11.2.2.3 Empty clause |  |  |
| 11.2.2.4 Audio Description or Media Alternative (Prerecorded) | Not applicable |  |
| 11.2.2.5 Empty clause |  |  |
| 11.2.2.6 Empty clause |  |  |
| 11.2.2.7 Info and Relationships | Not applicable |  |
| 11.2.2.8 Meaningful Sequence | Not applicable |  |
| 11.2.2.9 Empty clause |  |  |
| 11.2.2.10 Empty clause |  |  |
| 11.2.2.11 Empty clause |  |  |
| 11.2.2.12 Empty clause |  |  |
| 11.2.2.13 Resize text | Not applicable |  |
| 11.2.2.14 Images of text | Not applicable |  |
| 11.2.2.15 Keyboard | Not applicable |  |
| 11.2.2.16 Empty clause |  |  |
| 11.2.2.17 Empty clause |  |  |
| 11.2.2.18 Empty clause |  |  |
| 11.2.2.19 Empty clause |  |  |
| 11.2.2.20 Empty clause |  |  |
| 11.2.2.21 Empty clause |  |  |
| 11.2.2.22 Empty clause |  |  |
| 11.2.2.23 Empty clause |  |  |
| 11.2.2.24 Empty clause |  |  |
| 11.2.2.25 Empty clause |  |  |
| 11.2.2.26 Empty clause |  |  |
| 11.2.2.27 Language of Software | Not applicable |  |
| 11.2.2.28 Empty clause |  |  |
| 11.2.2.29 Empty clause |  |  |
| 11.2.2.30 Empty clause |  |  |
| 11.2.2.31 Empty clause |  |  |
| 11.2.2.32 Empty clause |  |  |
| 11.2.2.33 Error Identification | Not applicable |  |
| 11.2.2.34 Empty clause |  |  |
| 11.2.2.35 Empty clause |  |  |
| 11.2.2.36 Empty clause |  |  |
| 11.2.2.37 Parsing | Not applicable |  |
| 11.2.2.38 Name, role, value | Not applicable |  |
| 11.3 Interoperability with assistive technology |  |  |
| 11.3.1 Closed functionality | N/A |  |
| 11.3.2 Accessibility services |  |  |
| 11.3.2.1 Platform accessibility service support for software that provides a user interface | Not applicable |  |
| 11.3.2.2 Platform accessibility service support for assistive technologies | Not applicable |  |
| 11.3.2.3 Use of accessibility services | Not applicable |  |
| 11.3.2.4 Assistive technology | Not applicable |  |
| 11.3.2.5 Object information | Not applicable |  |
| 11.3.2.6 Row, column, and headers | Not applicable |  |
| 11.3.2.7 Values | Not applicable |  |
| 11.3.2.8 Label relationships | Not applicable |  |
| 11.3.2.9 Parent-child relationships | Not applicable |  |
| 11.3.2.10 Text | Not applicable |  |
| 11.3.2.11 List of available actions | Not applicable |  |
| 11.3.2.12 Execution of available actions | Not applicable |  |
| 11.3.2.13 Tracking of focus and selection attributes | Not applicable |  |
| 11.3.2.14 Modification of focus and selection attributes | Not applicable |  |
| 11.3.2.15 Change notification | Not applicable |  |
| 11.3.2.16 Modifications of states and properties | Not applicable |  |
| 11.3.2.17 Modifications of values and text | Not applicable |  |
| 11.4 Documented accessibility usage |  |  |
| 11.4.1 User control of accessibility services | Not applicable |  |
| 11.4.2 No disruption of accessibility features | Not applicable |  |
| 11.5 User preferences | Not applicable |  |
| 11.6 Authoring tools |  |  |
| 11.6.1 Content technology | Not applicable |  |
| 11.6.2 Accessible content creation | Not applicable |  |
| 11.6.3 Preservation of accessibility information in transformations | Not applicable |  |
| 11.6.4 Repair assistance | Not applicable |  |
| 11.6.5 Templates | Not applicable |  |

#### EN 301 549 Functional Accessible Requirements: 12 Document and support services

| Criteria | Conformance Level | Remarks and Explanations |
| --- | --- | --- |
| 12.1 Product documentation |  |  |
| 12.1.1 Accessibility and compatibility features | Supports | The Blackboard SafeAssign documentation lists and explains the accessibility and compatibility features of the product. |
| 12.1.2 Accessible documentation | Partially supports | The Blackboard SafeAssign documentation mostly complies with WCAG 2.1 A/AA, but there may be older content posted that has not been verified for accessibility. |
| 12.2 Support services |  |  |
| 12.2.1 General (informative) |  |  |
| 12.2.2 Information on accessibility and compatibility features | Not applicable | Blackboard SafeAssign does not offer support services. |
| 12.2.3 Effective communication | Partially supports | Support services are provided via email, which may not be accessible to some users. |
| 12.2.4 Accessible documentation | Partially supports | The Blackboard SafeAssign documentation mostly complies with WCAG 2.1 A/AA, but there may be older content posted that has not been verified for accessibility. |

#### EN 301 549 Functional Accessible Requirements: 13 ICT providing relay or emergency service access

Notes: Blackboard SafeAssign does not provide relay or emergency service access.

| Criteria | | Conformance Level | Remarks and Explanations |
| --- | --- | --- | --- |
| 13.1.1 General (Informative) |  |  |
| 13.1.2 Text relay services | | Not applicable |  |
| 13.1.3 Sign relay services | | Not applicable |  |
| 13.1.4 Lip-reading relay services | | Not applicable |  |
| 13.1.5 Captioned telephony services | | Not applicable |  |
| 13.1.6 Speech to speech relay services | | Not applicable |  |
| 13.2 Access to relay services | | Not applicable |  |

## Legal disclaimer

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