**Voluntary Product Accessibility Template (VPAT) ® 2.2**

|  |  |
| --- | --- |
| Project Name: | Blackboard Instructor iOS |
| Last Revision Date: | 10 December 2018 |
| Revision: | 1.0 |

Table of contents

[Blackboard Instructor iOS Accessibility Conformance Report 1](#_Toc532559434)

[Terminology 2](#_Toc532559435)

[Section 508 Chapter 1: Application and Administration 3](#_Toc532559436)

[Section 508 Chapter 2: Scoping Requirements 3](#_Toc532559437)

[WCAG 2.0 Report 3](#_Toc532559438)

[Section 508 Chapter 3: Functional Performance Criteria (FPC) 10](#_Toc532559439)

[Section 508 Chapter 4: Hardware 11](#_Toc532559440)

[Section 508 Chapter 5: Software 15](#_Toc532559441)

[Section 508 Chapter 6: Support Documentation and Services 18](#_Toc532559442)

[Legal disclaimer 19](#_Toc532559443)

# 

# Blackboard Instructor iOS Accessibility Conformance Report

**VPAT**® **2.2 Version 1.0**

|  |  |
| --- | --- |
| **Name of product/version:** | **Blackboard Instructor iOS** |
| **Product description:** | **Native application** |
| **Date:** | **10 December 2018** |
| **Contact information** | **Elizabeth Simister, Product Accessibility Manager, elizabeth.simister@blackboard.com** |
| **Notes** |  |
| **Evaluation methods used:** | This conformance report is based on the results of an accessibility audit conducted byThe Paciello Group on a representative sample of pages/components, for the purpose of assessing compliance with the Web Content Accessibility Guidelines (WCAG) 2.0.  The following applications were used as part of the audit to identify potential accessibility issues:   * Assistive technologies: VoiceOver. * Accessibility testing tools: iOS Accessibility Inspector, switch control, larger and bold text, and increased contrast. |
| **Applicable standards/guidelines** | This report covers the degree of conformance for the following accessibility standards/guidelines:   * [Web Content Accessibility Guidelines (WCAG) 2.0](http://www.w3.org/TR/WCAG20) Level A/AA. * [Revised Section 508](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines). |

## Terminology

The terms used in the conformance level information are defined as follows:

* **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
* **Partially supports**: Some functionality of the product does not meet the criterion.
* **Does not support**: The majority of product functionality does not meet the criterion.
* **Not applicable**: The criterion is not relevant to the product.
* **Not evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG 2.0 Level AAA.

## Section 508 Chapter 1: Application and Administration

This accessibility conformance report is based on the [Revised 508 Standards](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines) which incorporates [WCAG 2.0](http://www.w3.org/TR/WCAG20) by reference.

## Section 508 Chapter 2: Scoping Requirements

As Blackboard Instructor is a native application, the following standards specifically apply:

* All Web Content Accessibility Guidelines (WCAG) 2.0 Level A and Level AA, available at <http://www.w3.org/TR/WCAG20>.
* Section 508 Chapter 3: Functional Performance Criteria (FPC).
* Section 508 Chapter 5: Software.
* Section 508 Chapter 6: Support Documentation and Services.

**Note:** When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](https://www.w3.org/TR/WCAG20/#conformance-reqs).

### WCAG 2.0 Report

#### Web Content Accessibility Guidelines (WCAG) 2.0 Success Criteria, Level A

Notes:

| Criteria | Conformance level | Remarks and explanations |
| --- | --- | --- |
| [1.1.1 Non-text Content](http://www.w3.org/TR/WCAG20/#text-equiv-all) | Supports | The Blackboard Instructor application provides text alternatives for non-text. |
| [1.2.1 Audio-only and Video-only (Prerecorded)](http://www.w3.org/TR/WCAG20/#media-equiv-av-only-alt) | Not applicable | The Blackboard Instructor application does not have prerecorded audio-only or prerecorded video-only media. |
| [1.2.2 Captions (Prerecorded)](http://www.w3.org/TR/WCAG20/#media-equiv-captions) | Not applicable | The Blackboard Instructor application does not have prerecorded audio content. |
| [1.2.3 Audio Description or Media Alternative (Prerecorded)](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc) | Not applicable | The Blackboard Instructor application does not have prerecorded video content. |
| [1.3.1 Info and Relationships](http://www.w3.org/TR/WCAG20/#content-structure-separation-programmatic) | Partially supports | The Blackboard Instructor application exposes most semantics, with the following exception:   * Some headings have not been identified. |
| [1.3.2 Meaningful Sequence](http://www.w3.org/TR/WCAG20/#content-structure-separation-sequence) | Partially supports | The correct reading sequence is meaningful throughout the Blackboard Instructor application, with the following exceptions:   * Users need to navigate through background content to reach menus. * Some visually hidden content is not hidden from VoiceOver. |
| [1.3.3 Sensory Characteristics](http://www.w3.org/TR/WCAG20/#content-structure-separation-understanding) | Supports | The Blackboard Instructor application does not rely on sensory characteristics for instructions. |
| [1.4.1 Use of Color](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-without-color) | Supports | The Blackboard Instructor application does not use color-alone to convey information. |
| [1.4.2 Audio Control](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-dis-audio) | Not applicable | The Blackboard Instructor application does not have audio content. |
| [2.1.1 Keyboard](http://www.w3.org/TR/WCAG20/#keyboard-operation-keyboard-operable) | Partially supports | Most functionality is operable using the keyboard-alone in the Blackboard Instructor application, with the following exceptions:   * Some content is not perceivable to a switch control user. * Some controls are not operable using a keyboard. |
| [2.1.2 No Keyboard Trap](http://www.w3.org/TR/WCAG20/#keyboard-operation-trapping) | Supports | The Blackboard Instructor application does not cause a keyboard trap. |
| [2.2.1 Timing Adjustable](http://www.w3.org/TR/WCAG20/#time-limits-required-behaviors) | Supports | The Blackboard Instructor application does not have a timeout. |
| [2.2.2 Pause, Stop, Hide](http://www.w3.org/TR/WCAG20/#time-limits-pause) | Supports | The Blackboard Instructor application does not contain content that blinks, scrolls, or updates regularly. |
| [2.3.1 Three Flashes or Below Threshold](http://www.w3.org/TR/WCAG20/#seizure-does-not-violate) | Supports | The Blackboard Instructor application does not have flashing content. |
| [2.4.1 Bypass Blocks](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-skip) | Partially supports | The Blackboard Instructor application has structured content to facilitate navigation for assistive technologies, but some screens do not identify headings. |
| [2.4.2 Page Titled](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-title) | Supports | The Blackboard Instructor application has unique and descriptive page titles for all screens. |
| [2.4.3 Focus Order](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-order) | Supports | The Blackboard Instructor application has a meaningful focus order. |
| [2.4.4 Link Purpose (In Context)](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-refs) | Not applicable | The Blackboard Instructor application does not contain links. |
| [3.1.1 Language of Page](http://www.w3.org/TR/WCAG20/#meaning-doc-lang-id) | Not applicable | As the Blackboard Instructor application is a mobile application. |
| [3.2.1 On Focus](http://www.w3.org/TR/WCAG20/#consistent-behavior-receive-focus) | Supports | The Blackboard Instructor application does not cause a change of context on focus. |
| [3.2.2 On Input](http://www.w3.org/TR/WCAG20/#consistent-behavior-unpredictable-change) | Supports | The Blackboard Instructor application does not cause an unexpected change of context when interacting with elements. |
| [3.3.1 Error Identification](http://www.w3.org/TR/WCAG20/#minimize-error-identified) | Supports | If an input error is detected in the Blackboard Instructor application, the error is described to the user in text. |
| [3.3.2 Labels or Instructions](http://www.w3.org/TR/WCAG20/#minimize-error-cues) | Supports | The Blackboard Instructor application provides labels and instructions where necessary for form controls. |
| [4.1.1 Parsing](http://www.w3.org/TR/WCAG20/#ensure-compat-parses) | Not applicable | As the Blackboard Instructor application is a mobile application. |
| [4.1.2 Name, Role, Value](http://www.w3.org/TR/WCAG20/#ensure-compat-rsv) | Does not support | The Blackboard Instructor application provides the correct name, role, state, and other important accessibility information for some form controls, with some exceptions:   * The role is not provided for most buttons, and the expanded/collapsed state is not provided for disclosure buttons. * Some form controls do not have an accessible name. |

#### Web Content Accessibility Guidelines (WCAG) 2.0 Success Criteria, Level AA

Notes:

| Criteria | Conformance level | Remarks and explanations |
| --- | --- | --- |
| [1.2.4 Captions (Live)](http://www.w3.org/TR/WCAG20/#media-equiv-real-time-captions) | Not applicable | The Blackboard Instructor application does not have live audio content. |
| [1.2.5 Audio Description (Prerecorded)](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc-only) | Not applicable | The Blackboard Instructor application does not have video content. |
| [1.4.3 Contrast (Minimum)](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-contrast) | Supports | The Blackboard Instructor application has sufficient contrast between the foreground and background colors. |
| [1.4.4 Resize text](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-scale) | Does not support | Text is truncated with larger text sizes in the Blackboard Instructor application. |
| [1.4.5 Images of Text](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-text-presentation) | Supports | The Blackboard Instructor application does not contain images of text. |
| [2.4.5 Multiple Ways](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-mult-loc) | Supports | The Blackboard Instructor application has multiple ways of locating screens in the application. |
| [2.4.6 Headings and Labels](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-descriptive) | Supports | Headings and labels are descriptive throughout the Blackboard Instructor application. |
| [2.4.7 Focus Visible](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-visible) | Not applicable | iOS does not allow keyboard navigation without VoiceOver running. The Blackboard Instructor application has a visible indication of focus throughout when VoiceOver is running. |
| [3.1.2 Language of Parts](http://www.w3.org/TR/WCAG20/#meaning-other-lang-id) | Not applicable | The Blackboard Instructor application does not contain changes in language. |
| [3.2.3 Consistent Navigation](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-locations) | Supports | The Blackboard Instructor application has a consistent navigation mechanism. |
| [3.2.4 Consistent Identification](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-functionality) | Supports | The Blackboard Instructor application components are identified consistently. |
| [3.3.3 Error Suggestion](http://www.w3.org/TR/WCAG20/#minimize-error-suggestions) | Not applicable | There are no known suggestions for correction when errors are detected in the Blackboard Instructor application. |
| [3.3.4 Error Prevention (Legal, Financial, Data)](http://www.w3.org/TR/WCAG20/#minimize-error-reversible) | Not applicable | The Blackboard Instructor application does not have legal commitments or financial transaction. |

#### Web Content Accessibility Guidelines (WCAG) 2.0 Success Criteria, Level AAA

Notes:

| Criteria | Conformance level | Remarks and explanations |
| --- | --- | --- |
| [1.2.6 Sign Language (Prerecorded)](http://www.w3.org/TR/WCAG20/#media-equiv-sign) | Not evaluated |  |
| [1.2.7 Extended Audio Description (Prerecorded)](http://www.w3.org/TR/WCAG20/#media-equiv-extended-ad) | Not evaluated |  |
| [1.2.8 Media Alternative (Prerecorded)](http://www.w3.org/TR/WCAG20/#media-equiv-text-doc) | Not evaluated |  |
| [1.2.9 Audio-only (Live)](http://www.w3.org/TR/WCAG20/#media-equiv-live-audio-only) | Not evaluated |  |
| [1.4.6 Contrast Enhanced](http://www.w3.org/TR/WCAG20/#visual-audio-contrast7) | Not evaluated |  |
| [1.4.7 Low or No Background Audio](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-noaudio) | Not evaluated |  |
| [1.4.8 Visual Presentation](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-visual-presentation) | Not evaluated |  |
| [1.4.9 Images of Text (No Exception) Control](http://www.w3.org/TR/WCAG20/#http://www.w3.org/TR/WCAG20/) | Not evaluated |  |
| [2.1.3 Keyboard (No Exception)](http://www.w3.org/TR/WCAG20/#keyboard-operation-all-funcs) | Not evaluated |  |
| [2.2.3 No Timing](http://www.w3.org/TR/WCAG20/#time-limits-no-exceptions) | Not evaluated |  |
| [2.2.4 Interruptions](http://www.w3.org/TR/WCAG20/#time-limits-postponed) | Not evaluated |  |
| [2.2.5 Re-authenticating](http://www.w3.org/TR/WCAG20/#time-limits-server-timeout) | Not evaluated |  |
| [2.3.2 Three Flashes](http://www.w3.org/TR/WCAG20/#seizure-three-times) | Not evaluated |  |
| [2.4.8 Location](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-location) | Not evaluated |  |
| [2.4.9 Link Purpose (Link Only)](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-link) | Not evaluated |  |
| [2.4.10 Section Headings](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-headings) | Not evaluated |  |
| [3.1.3 Unusual Words](http://www.w3.org/TR/WCAG20/#meaning-idioms) | Not evaluated |  |
| [3.1.4 Abbreviations](http://www.w3.org/TR/WCAG20/#meaning-located) | Not evaluated |  |
| [3.1.5 Reading Level](http://www.w3.org/TR/WCAG20/#meaning-supplements) | Not evaluated |  |
| [3.1.6 Pronunciation](http://www.w3.org/TR/WCAG20/#meaning-pronunciation) | Not evaluated |  |
| [3.2.5 Change on Request](http://www.w3.org/TR/WCAG20/#consistent-behavior-no-extreme-changes-context) | Not evaluated |  |
| [3.3.5 Help](http://www.w3.org/TR/WCAG20/#minimize-error-context-help) | Not evaluated |  |
| [3.3.6 Error Prevention (All)](http://www.w3.org/TR/WCAG20/#minimize-error-reversible-all) | Not evaluated |  |

## Section 508 Chapter 3: Functional Performance Criteria (FPC)

Notes:

| Criteria | Conformance level | Remarks and explanations |
| --- | --- | --- |
| 302.1Without Vision | Partially supports | The Blackboard Instructor application provides the correct name, role, state, and other important accessibility information for most interface elements. |
| 302.2 With Limited Vision | Does not support | Text is truncated with larger text sizes in the Blackboard Instructor application. |
| 302.3Without Perception of Color | Supports | The Blackboard Instructor application can be used without color perception. |
| 302.4Without Hearing | Supports |  |
| 302.5With Limited Hearing | Supports |  |
| 302.6Without Speech | Supports |  |
| 302.7With Limited Manipulation | Partially supports | The Blackboard Instructor application is usable by people with limited manipulation, apart from when larger text size is used. |
| 302.8With Limited Reach and Strength | Supports |  |
| 302.9With Limited Language, Cognitive, and Learning Abilities | Supports |  |

## Section 508 Chapter 4: Hardware

Notes: Blackboard Instructor is not a hardware product.

| Criteria | Conformance level | Remarks and explanations |
| --- | --- | --- |
| 402 Closed Functionality |  |  |
| *402.1 General* |  |  |
| *402.2 Speech-Output Enabled* |  |  |
| 402.2.1 Information Displayed On-Screen | Not applicable |  |
| 402.2.2 Transactional Outputs | Not applicable |  |
| 402.2.3 Speech Delivery Type and Coordination | Not applicable |  |
| 402.2.4 User Control | Not applicable |  |
| 402.2.5 Braille Instructions | Not applicable |  |
| *402.3 Volume* |  |  |
| 402.3.1 Private Listening | Not applicable |  |
| 402.3.2 Non-private Listening | Not applicable |  |
| 402.4 Characters on Display Screens | Not applicable |  |
| 402.5 Characters on Variable Message Signs | Not applicable |  |
| 403 Biometrics |  |  |
| 403.1 General | Not applicable |  |
| 404 Preservation of Information Provided for Accessibility |  |  |
| 404.1 General | Not applicable |  |
| 405 Privacy |  |  |
| 405.1 General | Not applicable |  |
| 406 Standard Connections |  |  |
| 406.1 General | Not applicable |  |
| 407 Operable Parts |  |  |
| 407.2 Contrast | Not applicable |  |
| *407.3 Input Controls* |  |  |
| 407.3.1 Tactilely Discernible | Not applicable |  |
| 407.3.2 Alphabetic Keys | Not applicable |  |
| 407.3.3 Numeric Keys | Not applicable |  |
| 407.4 Key Repeat | Not applicable |  |
| 407.5 Timed Response | Not applicable |  |
| 407.6 Operation | Not applicable |  |
| 407.7 Tickets, Fare Cards, and Keycards | Not applicable |  |
| *407.8 Reach, Height and Depth* |  |  |
| 407.8.1 Vertical Reference Plane | Not applicable |  |
| 407.8.1.1 Vertical Plane for Side Reach | Not applicable |  |
| 407.8.1.2 Vertical Plane for Forward Reach | Not applicable |  |
| 407.8.2 Side Reach | Not applicable |  |
| 407.8.2.1 Unobstructed Side Reach | Not applicable |  |
| 407.8.2.2 Obstructed Side Reach | Not applicable |  |
| 407.8.3 Forward Reach | Not applicable |  |
| 407.8.3.1 Unobstructed Forward Reach | Not applicable |  |
| 407.8.3.2 Obstructed Forward Reach | Not applicable |  |
| 407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach | Not applicable |  |
| 407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach | Not applicable |  |
| 408 Display Screens |  |  |
| 408.2 Visibility | Not applicable |  |
| 408.3 Flashing | Not applicable |  |
| 409 Status Indicators |  |  |
| 409.1 General | Not applicable |  |
| 410 Color Coding |  |  |
| 410.1 General | Not applicable |  |
| 411 Audible Signals |  |  |
| 411.1 General | Not applicable |  |
| 412 ICT with Two-Way Voice Communication |  |  |
| *412.2 Volume Gain* |  |  |
| 412.2.1 Volume Gain for Wireline Telephones | Not applicable |  |
| 412.2.2 Volume Gain for Non-Wireline ICT | Not applicable |  |
| *412. 3 Interference Reduction and Magnetic Coupling* |  |  |
| 412.3.1 Wireless Handsets | Not applicable |  |
| 412.3.2 Wireline Handsets | Not applicable |  |
| 412.4 Digital Encoding of Speech | Not applicable |  |
| 412.5 Real-Time Text Functionality | Not applicable |  |
| 412.6 Caller ID | Not applicable |  |
| 412.7 Video Communication | Not applicable |  |
| 413 Closed Caption Processing Technologies |  |  |
| 413.1.1 Decoding and Display of Closed Captions | Not applicable |  |
| 413.1.2 Pass-Through of Closed Caption Data | Not applicable |  |
| 414 Audio Description Processing Technologies |  |  |
| 414.1.1 Digital Television Tuners | Not applicable |  |
| 414.1.2 Other ICT | Not applicable |  |
| 415 User Controls for Captions and Audio Descriptions |  |  |
| 415.1.1 Caption Controls | Not applicable |  |
| 415.1.2 Audio Description Controls | Not applicable |  |

## Section 508 Chapter 5: Software

Notes:

| Criteria | Conformance level | Remarks and explanations |
| --- | --- | --- |
| **501.1 Scope – Incorporation of WCAG 2.0 AA** | Refer to the WCAG 2.0 section. | Refer to the WCAG 2.0 section. |
| **502 Interoperability with Assistive Technology** |  |  |
| 502.2.1 User Control of Accessibility Features | Partially supports | The Blackboard Instructor application does honor most accessibility features provided by the operating system, apart from text becoming truncated with larger text size. |
| 502.2.2 No Disruption of Accessibility Features | Partially supports | The Blackboard Instructor application does not disrupt accessibility features, but screen reader users are not notified when dialogs are displayed. |
| *502.3 Accessibility Services* |  |  |
| 502.3.1 Object Information | Partially supports | The Blackboard Instructor application provides the correct name, role, state, and other important accessibility information for most interface elements. |
| 502.3.2 Modification of Object Information | Supports |  |
| 502.3.3 Row, Column, and Headers | Not applicable | The Blackboard Instructor application does not have data tables. |
| 502.3.4 Values | Supports |  |
| 502.3.5 Modification of Values | Supports |  |
| 502.3.6 Label Relationships | Supports |  |
| 502.3.7 Hierarchical Relationships | Partially supports | The Blackboard Instructor application correctly defines the hierarchical structure for most components, apart from the rubric grading menu. |
| 502.3.8 Text | Supports |  |
| 502.3.9 Modification of Text | Supports |  |
| 502.3.10 List of Actions | Partially supports | The Blackboard Instructor application provides relevant information to assistive technologies, apart from some buttons that do not have a button role and disclosure buttons where the expanded/collapsed state is not available. |
| 502.3.11 Actions on Objects | Supports |  |
| 502.3.12 Focus Cursor | Supports |  |
| 502.3.13 Modification of Focus Cursor | Supports |  |
| 502.3.14 Event Notification | Partially supports | The Blackboard Instructor application provides event notification for most components, apart from disclosure buttons. |
| 502.4 Platform Accessibility Features | Supports |  |
| **503 Applications** |  |  |
| 503.2 User Preferences | Supports |  |
| 503.3 Alternative User Interfaces | Supports |  |
| *503.4 User Controls for Captions and Audio Description* |  |  |
| 503.4.1 Caption Controls | Not applicable | The Blackboard Instructor application does not contain media players. |
| 503.4.2 Audio Description Controls | Not applicable | The Blackboard Instructor application does not contain audio. |
| **504 Authoring Tools** |  |  |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”) | Partially supports | The content authored in Blackboard Instructor conforms to WCAG 2.0, with some exceptions indicated in the WCAG 2.0 section of this document. |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not applicable |  |
| 504.2.2 PDF Export | Not applicable |  |
| 504.3 Prompts | Does not support | The Blackboard Instructor application does not provide prompts for text alternatives when documents are uploaded. |
| 504.4 Templates | Not applicable |  |

## Section 508 Chapter 6: Support Documentation and Services

Notes:

| Criteria | Conformance level | Remarks and explanations |
| --- | --- | --- |
| 601.1 Scope |  |  |
| 602 Support Documentation |  |  |
| 602.2 Accessibility and Compatibility Features | Supports | The documentation for Blackboard Instructor lists and explains the accessibility and compatibility features of the product. |
| 602.3 Electronic Support Documentation | Partially supports | The documentation mostly complies with WCAG 2.0 A/AA, but there may be older content posted that has not been verified for accessibility. |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Not applicable | All necessary documentation for Blackboard Instructor is provided electronically. |
| 603 Support Services |  |  |
| 603.2 Information on Accessibility and Compatibility Features | Not applicable | Blackboard Instructor does not offer support services. |
| 603.3 Accommodation of Communication Needs | Partially supports | Support services for Blackboard Instructor are provided via email, which may not be accessible to some users. |

## Legal disclaimer

The information provided in this document is for informational purposes only. Statements regarding Blackboard’s product development initiatives, including new products and future product upgrades, updates or enhancements represent our current intentions, but may be modified, delayed or abandoned without prior notice and there is no assurance that such offering, upgrades, updates or functionality will become available unless and until they have been made generally available to our customers.