# Blackboard Help

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9.1 SP 14

# Upgrade Information for Blackboard Learn 9.1 SP 14

You can upgrade directly to Service Pack (SP) 14 from Service Pack 11 or higher.

Blackboard Learn 9.1 SP 14 supports only an Enterprise license. If you are running Blackboard Learning System[TM] - Basic Edition or Blackboard Learn[TM] - Basic Edition, **you must move to an Enterprise version of Learn to upgrade to SP 14**. A Basic license can be upgraded only as far as 9.1 SP 9. Contact your Blackboard Learn account representative for advice on the paths to transition from the Basic license to an Enterprise version.

Blackboard Learn 9.1 SP 14 supports only a 64-bit environment. You must be operating in a 64-bit environment to use any direct upgrade path to SP 14. If you are currently running any of these service packs in a 32-bit environment, **you must migrate to a 64-bit environment first**. This is especially relevant to Academic Suite 8.0 SP 7 running on Windows. To learn more about migrating to a 64-bit environment, see Performing a 32-bit to 64-bit Cross-Platform Migration.

⊖  Important information before performing the upgrade

⊖  How to run the updater for Blackboard Learn SP 14

The following releases have been tested and can be upgraded directly to Blackboard Learn 9.1 SP 14 (Build 9.1.140152.0).

- Blackboard Learn 9.1 SP 13 (Build 9.1.130093.0)
- Blackboard Learn 9.1 SP 12 (Build 9.1.120113.0)
- Blackboard Learn 9.1 SP 11 (Build 9.1.110082.0)

Be sure to look through the security fixes, performance information, and new and changed features.

## Indirect Upgrade Paths

The following table lists the paths to get to SP 14 from releases prior to SP 11. These upgrades require you to **upgrade to a release that supports a direct update before continuing**.

Make sure to read the release notes for all of the Service Packs between your current release and SP 14.

| Previous Version | Suggested Path |
| --- | --- |

| Previous Version | Suggested Path |
|---|---|
| 9.1 SP 10<br>(Build 9.1.100401.0) | 1. Upgrade to 9.1 SP 13<br>2. Upgrade to 9.1 SP 14 |
| 9.1 SP 9<br>(Build 9.1.90132.0) | 1. Upgrade to 9.1 SP 12<br>2. Upgrade to 9.1 SP 14 |
| 9.1 SP 8<br>(Build 9.1.82223.0) | 1. Upgrade to 9.1 SP 11<br>2. Upgrade to 9.1 SP 14 |
| 9.1 SP 7<br>(Build 9.1.70081.0) | 1. Upgrade to 9.1 SP 7 Hot Fix 1<br>2. Upgrade to 9.1 SP 10<br>3. Upgrade to 9.1 SP 13<br>4. Upgrade to 9.1 SP 14 |
| 9.1 SP 6<br>(Build 9.1.60230.0) | 1. Upgrade to 9.1 SP 8<br>2. Upgrade to 9.1 SP 11<br>3. Upgrade to 9.1 SP 14 |
| 9.1 SP 5<br>(Build: 9.1.50119.0) | 1. Upgrade to 9.1 SP 7 Hot Fix 1<br>2. Upgrade to 9.1 SP10<br>3. Upgrade to 9.1 SP 13<br>4. Upgrade to 9.1 SP 14 |

| Previous Version | Suggested Path |
|---|---|
| 9.1 SP 4<br>(Build: 9.1.40071.3) | 1. Upgrade to 9.1 SP 6<br>2. Upgrade to 9.1 SP 8<br>3. Upgrade to 9.1 SP 11<br>4. Upgrade to 9.1 SP 14 |
| 9.1 SP 3<br>(Build: 9.1.30151.0) | 1. Upgrade to 9.1 SP 5<br>2. Upgrade to 9.1 SP7 Hot Fix 1<br>3. Upgrade to 9.1 SP 10<br>4. Upgrade to 9.1 SP 13<br>5. Upgrade to 9.1 SP 14 |
| 9.1 GA, SP 1, SP 2 | 1. Increment through the service packs to 9.1 SP 5<br>2. Upgrade to 9.1 SP 7 Hot Fix 1<br>3. Upgrade to 9.1 SP 10<br>4. Upgrade to 9.1 SP 13<br>5. Upgrade to 9.1 SP 14 |