

# Blackboard Help

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## Admin Console

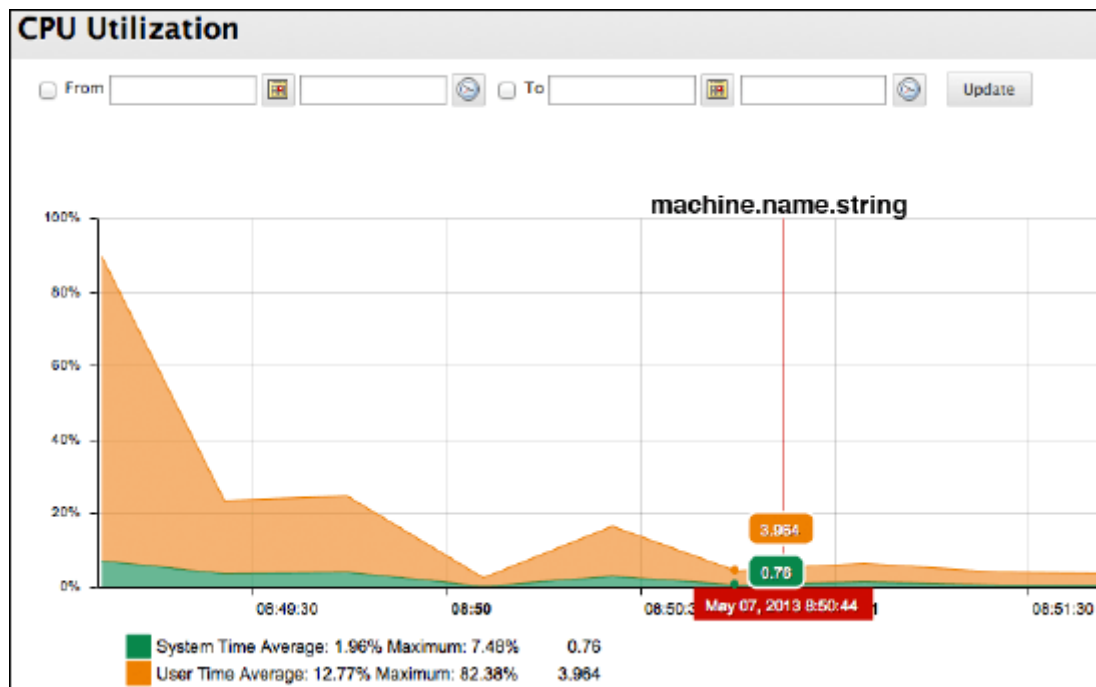
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With the release of the Admin Console Building Block, we continue to build on our Administrator Efficiency story. First bundled in Blackboard Learn 9.1 Service Pack 9, the Admin Console is a diagnostic and troubleshooting tool for Blackboard Learn System Administrators.

The Admin Console Building Block streamlines the process for gathering system information directly from Learn's User Interface. It provides access to critical server information on local and remote servers via a Learn administrator account reducing (and in many cases eliminating) the need for command-line access.

This release of the Admin Console delivers over 40 improvements and enhancements that:

- Improve performance
- Provide enhanced data visualization
- Include historical data and system performance data
- Help you spot trends in system performance over time enabling more comprehensive analysis of system performance and issue diagnosis



Without the Admin Console, access to the level of information provided by the Admin Console requires significant system knowledge and access to the command-line. And, in many cases institutional policy limits the number of individuals who have access to the command-line - disrupting the ability for System Administrators and Support to monitor and triage system operations.

With this improved set of on-board diagnostic tools that monitor and retain historical performance characteristics across all application servers in a load balanced configuration, Blackboard clients, whether self-hosted or hosted by Blackboard, can leverage Blackboard's industry-leading expertise in tuning Learning Management Systems for maximum performance and uptime.

## To Learn More

To learn more about the console, see [Admin Console](#).