Blackboard Help

Release Notes for Blackboard Learn 9.1 SP 14

⚠️ *Cumulative Update 6 for Blackboard Learn 9.1 Service Pack (SP) 14 was released on April 14, 2015. To learn more, see Cumulative Update 6 for Blackboard Learn 9.1 SP14 on Behind the Blackboard.*

Original Launch Date: October 23, 2013

Build Number: 9.1.140152.0

Checklist for Upgrading

1. For self-hosted installations, ensure your server hardware and software will support Service Pack 14.
   - Server hardware capacity and performance review
   - Server software compatibility
2. If you have made customizations to your login page, system themes, roles, course templates, or building block availability, record all of the customizations and back up customized files. See READ ME before running the updater for more information.
   - Login page
   - Themes
3. Review all security measures and policies to ensure your system has the best protection and meets any new standards or security changes.
   - Security
4. Prepare your end users, faculty, staff, and students using the Communication & Adoption Toolkit to inform them about new features and functions.
5. Review other relevant institutional practices and policies.
   - Accessibility
   - Privacy
6. If you have an Outcomes Assessment license, read Change Management and Updates to Outcomes Assessment **before** upgrading to Service Pack 14.

⚠️ *There is an impact on your assessment data in Service Pack 14. It is important to review the change management documentation and plan an upgrade pathway to the new Outcomes Assessment building block **before** upgrading to Service Pack 14.*

For a thorough checklist of tasks after an upgrade, see Testing Your Environment.

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New Features

Communication & Adoption Toolkit

Browser Support

Features and Functions No Longer Supported

Known and Resolved Issues

Performance and Scalability

Security Enhancements

Supported Technologies

Upgrade Information

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