Blackboard Help

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9.1 SP 14

Known and Resolved Issues in Blackboard Learn 9.1 SP 14

The Known Issues list has been redesigned. Each issue now presents as full Knowledge Base (KB) article. This new format allows us to return known issues in the regular KB search interface. When you submit cases, you now have greater visibility into the entire issue.

Known and Resolved Issues now populates in a dynamically generated list on each Release Article and each Service Pack article, available from Behind the Blackboard in the Maintenance Center. They will update in real time as **Target Fix Releases** (the Service Pack where the issue will be fixed) and **Affects Versions** (what Service Packs have the issue occurring).

Service Pack 14 Release Bulletin and Service Pack 14 Known Issues List