

Blackboard Help

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9.1 April 2014

Browser Support for Blackboard Learn 9.1 April 2014

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Version: Learn 9.1 April 2014 (9.1.201404.160205)

Blackboard™ Learn Release 9.1 was tested with a variety of platform technologies as well as common client-side technologies.

- Supported: Supported by the vendor and Blackboard.
- Unsupported: Unsupported by the vendor or not supported by Blackboard.

Windows operating system

	IE 11	IE 10	IE 9	Firefox ESR	Firefox (Final Release Channel)	Chrome (Stable Channel)
Windows Vista (32-bit)	Unsupported by Microsoft	Unsupported by Microsoft	Supported	Supported	Supported	Supported
Windows Vista (64-bit)	Unsupported by Microsoft	Unsupported by Microsoft	Supported	Supported	Supported	Supported
Windows 7 (32-bit)	Supported	Supported	Supported	Supported	Supported	Supported
Windows 7 (64-bit)	Supported	Supported	Supported	Supported	Supported	Supported
Windows 8 (32-bit)	Supported	Unsupported by Microsoft	Unsupported by Microsoft	Supported	Supported	Supported
Windows 8 (64-bit)	Supported	Unsupported by Microsoft	Unsupported by Microsoft	Supported	Supported	Supported

🔗 [Learn how to troubleshoot some common errors when using Blackboard Learn on Internet Explorer](#)

Mac OSX operating system

	Safari 7	Safari 6	Firefox ESR	Firefox (Final Release Channel)	Chrome (Stable Channel)
Mac OSX 10.7	Unsupported by Apple	Supported	Supported	Supported	Supported
Mac OSX 10.8	Unsupported by Apple	Supported	Supported	Supported	Supported
Mac OSX 10.9	Supported	Unsupported by Apple	Supported	Supported	Supported

Configuration notes

- Internet Explorer is only supported in Standards Mode.
- Blackboard strives to make all its products as accessible as possible. JAWS 14 and 15 were used during accessibility testing of 9.1 April 2014.
- Chrome support: due to the auto-update feature of Chrome, support is based on the version available at the time of testing. 9.1 April 2014 was tested with Chrome 34.
- Firefox support: due to the auto-update feature of Firefox, support is based on the version available at the time of testing. 9.1 April 2014 was tested with Firefox versions 28 and 24 (ESR).
- Note on OSX 10.8 Java is no longer shipped as part of the OS install and must be downloaded and installed by users on request of application/applet - this is a one time action on the part of the user.

Client technology highlights of changes from previous releases

- Windows XP not supported.
- OSX 10.9/Safari 7.x support added.
- IE11 support added.

Technologies NOT supported

- Window XP
 - Internet Explorer 6, 7, 8
 - Firefox 1.x, 2.0, 3.0, 3.5 and 3.6
 - Safari 2, 3, 4, 5 (or any version on Windows)
 - Mac OSX through 10.6
 - JRE 5
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