

# Blackboard Help

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## Upgrade Information for Blackboard Learn 9.1 SP 12

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You can upgrade directly to Service Pack 12 from Service Pack 9 or higher.

Blackboard Learn 9.1 SP12 only supports an Enterprise license. If you are running Blackboard Learning System™ - Basic Edition or Blackboard Learn™ - Basic Edition you must move to an Enterprise version of Learn to upgrade to SP12. A Basic license can only be upgraded as far as 9.1 SP9. Contact your Blackboard Learn account representative for advice on the paths to transition from the Basic license to an Enterprise version.

Blackboard Learn 9.1 SP12 only supports a 64-bit environment. You must be operating in a 64-bit environment to use any direct upgrade path to SP12. If you are currently running any of these service packs in a 32-bit environment, you must migrate to a 64-bit environment first. This is especially relevant to Academic Suite 8.0 SP7 running on Windows. More information on [migrating to a 64-bit environment](#) is available [here](#).

➞ [Important information before performing the upgrade](#)

➞ [How to run the updater for Blackboard Learn SP 12](#)

The following releases have been tested and can be upgraded directly to Blackboard Learn 9.1 SP12 (Build 9.1.110082.0).

- [Blackboard Learn Release 9.1 Service Pack 11 \(Build 9.1.110082.0\)](#)
- [Blackboard Learn Release 9.1 Service Pack 10 \(Build 9.1.00401.0\)](#)
- [Blackboard Learn Release 9.1 Service Pack 9 \(Build 9.1.90132.0\)](#)

Be sure to look through the security fixes, performance information, and new and changed features.

## Indirect Upgrade Paths

Here are the paths to get to SP12 from releases earlier than SP9. These upgrades require you to first upgrade to a release that supports a direct update before continuing. Make sure to read all of the release notes for all of the Service Packs between your current release and SP12. You can find the [release notes for all of the 9.1 Service Packs](#) [here](#).

Previous Version	Suggested Path

Previous Version	Suggested Path
9.1 SP8 ERP (Build 9.1.80257.0)	<ol style="list-style-type: none"> <li>1. Upgrade to 9.1 SP9</li> <li>2. Upgrade to 9.1 SP12</li> </ol>
9.1 SP7 (Build 9.1.70081.0)	<ol style="list-style-type: none"> <li>1. Upgrade to 9.1 SP7 Hot Fix 1</li> <li>2. Upgrade to 9.1 SP10</li> <li>3. Upgrade to 9.1 SP12</li> </ol>
9.1 SP6 (Build 9.1.60230.0)	<ol style="list-style-type: none"> <li>1. Upgrade to 9.1 SP8</li> <li>2. Upgrade to 9.1 SP10</li> <li>3. Upgrade to 9.1 SP12</li> </ol>
9.1 SP5 (Build: 9.1.50119.0)	<ol style="list-style-type: none"> <li>1. Upgrade to 9.1 SP7 Hot Fix 1.</li> <li>2. Upgrade to 9.1 SP10</li> <li>3. Upgrade to 9.1 SP12</li> </ol>
9.1 SP4 (Build: 9.1.40071.3)	<ol style="list-style-type: none"> <li>1. Upgrade to 9.1 SP6</li> <li>2. Upgrade to 9.1 SP8</li> <li>3. Upgrade to 9.1 SP10</li> <li>4. Upgrade to 9.1 SP12</li> </ol>
9.1 SP3 (Build: 9.1.30151.0)	<ol style="list-style-type: none"> <li>1. Upgrade to 9.1 SP5</li> <li>2. Upgrade to 9.1 SP7 Hot Fix 1</li> <li>3. Upgrade to 9.1 SP10</li> <li>4. Upgrade to 9.1 SP12</li> </ol>

Previous Version	Suggested Path
9.1 GA, SP1, SP2	<ol style="list-style-type: none"><li data-bbox="483 247 1133 281">1. Increment through the service packs to 9.1 SP5</li><li data-bbox="483 302 889 336">2. Upgrade to 9.1 SP7 Hot Fix 1</li><li data-bbox="483 357 782 390">3. Upgrade to 9.1 SP10</li><li data-bbox="483 411 782 445">4. Upgrade to 9.1 SP12</li></ol>

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