

Blackboard Help

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Collaborate Update - Sept 2017

Here's everything you need to know about the September 2017 (v17.9) release of Blackboard Collaborate with the Ultra experience.

Available September 9-10, 2017

Collaborate with the Ultra experience v17.9 is deployed according to this schedule:


- Saturday, September 9 in European, Australian and Canadian data centers
- Sunday, September 10 in U.S. data centers

To learn more, see the [Collaborate Support Bulletin](#).

What's new and improved

In this release, we've made your sessions and recordings more secure and adjusted the range of application sharing bandwidth.

- Now, after a user authenticated on their Learning Management System (LMS) selects a session or recording name in the Ultra Scheduler, they are given a launch link that expires after 5 minutes. This prevents the link from being shared or used again at a later time. A new link is generated each time authenticated users accesses the session or recording.

Biology 101	6/17/15, 11:22 AM	N/A	⋮
<div style="border: 2px solid orange; padding: 5px;">  Launch session </div>	20/17, 2:23 PM	N/A	⋮
Creative Writing	7/25/17, 3:47 PM	N/A	⋮

If an instructor wishes to share a guest link for recordings or sessions to non-authenticated users, the guest link continues to work as before. The guest link uses the same URL and is available for the life of the session or recording.

Links emailed in Ultra session invitations do not change.

- Application sharing bandwidth now use ranges from 500kbps down to 70kbps

➔ [More on Network Connection Management](#)

What's fixed

We also focused on resolving issues to continually improve your experience.

- In the manager reports, *Course Room* sessions now have icons beside their session name. This makes it easier for managers to tell *Course Room* sessions apart from other scheduled sessions.
 - While navigating the reports panel with Jaws and Firefox®, all table rows/columns are no longer announced as "clickable".
 - Some instructors were receiving errors when trying to access their sessions from links emailed when the sessions were originally created. These links now work.
 - Course Rooms for the Blackboard Collaborate Building Block no longer fail to generate.
 - Multibyte characters used on the whiteboard during a session now appear correctly in the recordings for supported languages.
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Known issues

Rome wasn't built in a day. Go to the list of known issues for known defects and workarounds in Collaborate with the Ultra experience.

➔ [List of known issues on Behind the Blackboard](#) (available in English only)



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