

# Blackboard Help

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## Collaborate Update - June 2017

Here's everything you need to know about the **June 2017 (v17.6)** release of Blackboard Collaborate with the Ultra experience.

### Available June 3-4, 2017

Collaborate with the Ultra experience v17.6 is deployed according to this schedule:

- Saturday, June 3 in European, Australian and Canadian data centers
- Sunday, June 4 in U.S. data centers

⇒ To learn more, see the [Collaborate Support Bulletin](#).

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### What's new and improved

In this release, we focused on improving the dynamic bandwidth adjustment.

### Improved Network and Bandwidth Management

Don't miss out because of your connection! Collaborate adapts to your connection speed and network limitations making sure you can still see and hear what's important.

We improved our dynamic bandwidth adjustment making the experience better over unpredictable network connections. Network connections are regularly monitored. As your connection improves or degrades, the bandwidth use and video quality are adjusted up and down.

- Webcam video bandwidth uses ranges from 360kbps down to 20kbps per camera
- Audio always uses 48kbps
- Ability to receive application sharing and audio as low as 88kbps
- Application sharing bandwidth uses ranges from 500kbps down to 40kbps
- Can show 4 cameras as low as 128kbps

### Experience updates

Based on direct feedback from the Collaborate community, we've made the following enhancements.

- When using the whiteboard text tool, the text you type is now left aligned.
  - The Participant panel stays in place when your browser is resized.
  - Breakout rooms now keep custom names when new participants join a session.
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## What's fixed

We also focused on resolving issues to continually improve your experience.

- In this release, the detached Participants panel is no longer lost when you make your browser window smaller.
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## Known issues

Rome wasn't built in a day. Go to the list of known issues for known defects and workarounds in Collaborate with the Ultra experience.

⇒ [List of known issues on Behind the Blackboard](#) (available in English only)

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## Communication and adoption toolkit

We know that getting your faculty and students caught up on the latest technologies can be a big undertaking. We've created an adoption toolkit designed to assist you in educating your users about Blackboard Collaborate with the Ultra experience.

⇒ [More on the adoption toolkit](#)

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