

Blackboard Help

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Collaborate Update - May 2017

Here's everything you need to know about the **May 2017 (v17.5)** release of Blackboard Collaborate with the Ultra experience.

Available May 6-7, 2017

Collaborate with the Ultra experience v17.5 is deployed to according to this schedule:

- Saturday, May 6 in European, Australian and Canadian data centers
- Sunday, May 7 in U.S. data centers

➞ To learn more, see the [Collaborate Support Bulletin](#) (available in English only).

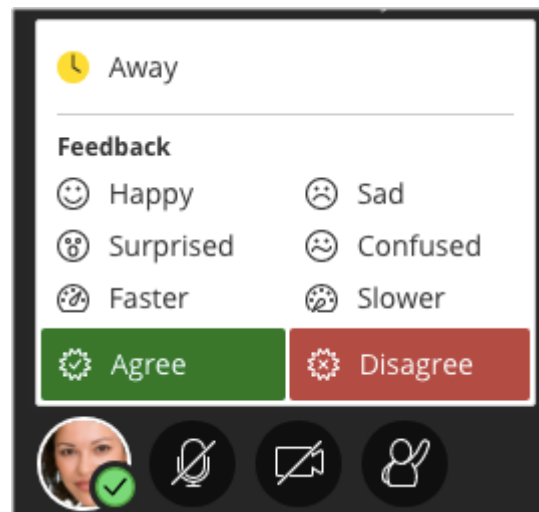
What's new and improved

The May 2017 release is a **maintenance release**. In this release we focused on resolving issues to continually improve your experience.

Experience updates

Based on direct feedback from the Collaborate community, we've made a few enhancements.

- We made it easier to show you agree or disagree with something in the session.
- If you want to remove the detached Participants panel, you can now drag it back into the collaborate panel.
- Your browser remembers where the Participants panel is and keeps it there for next time.
- We changed the chat transcript file extension to .TXT to make it easier to open.



What's fixed

➔ [More on resolved issues](#)

Known issues

Rome wasn't built in a day. The page below identifies known defects and workarounds in Collaborate with the Ultra experience.

➔ [List of known issues on Behind the Blackboard](#) (available in English only)

Communication and adoption toolkit

We know that getting your faculty and students caught up on the latest technologies can be a big undertaking. We've created an adoption toolkit designed to assist you in educating your users about Blackboard Collaborate with the Ultra experience.

➔ [More on the adoption toolkit](#)



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