

Blackboard Help

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Collaborate Update - April 2017

Here's everything you need to know about the **April 2017 (v17.4)** release of Blackboard Collaborate with the Ultra experience.

Available April 1-2, 2017

Collaborate with the Ultra experience v17.4 is deployed to according to this schedule:

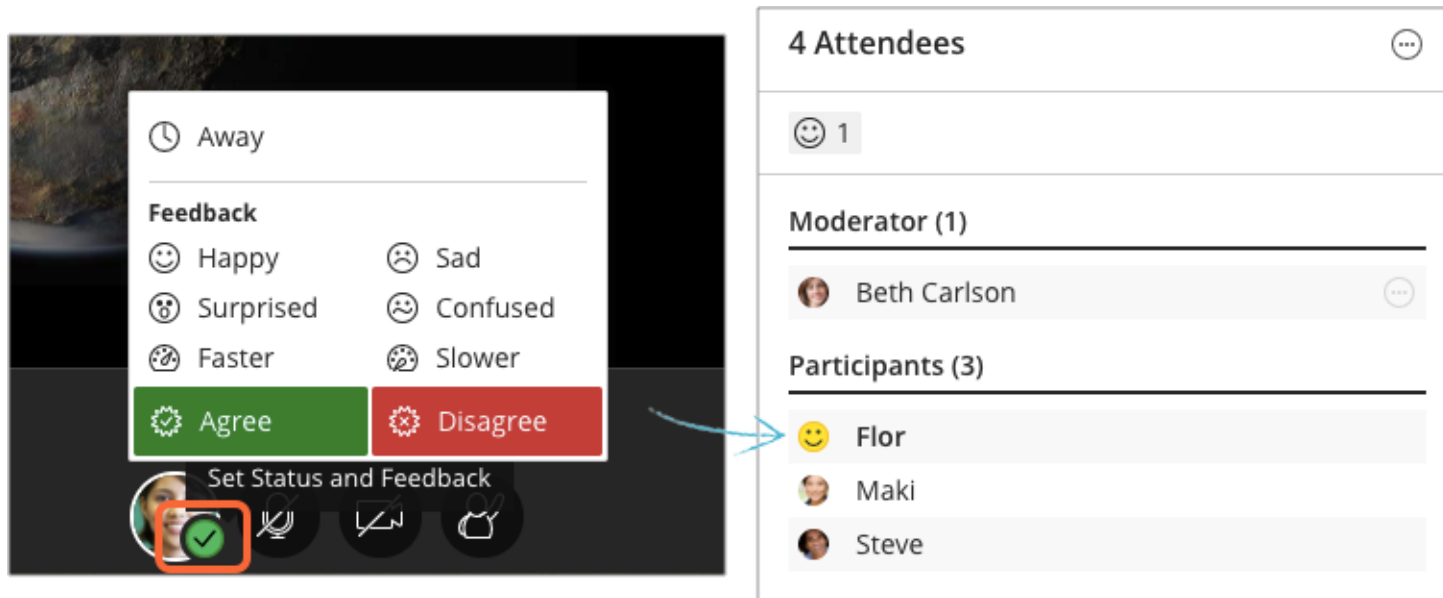
- Saturday, April 1 in European, Australian and Canadian data centers
- Sunday, April 2 in U.S. data centers

➔ To learn more, see the [Collaborate Support Bulletin](#) (available in English only).

What's new and improved

We're continually evolving to improve the teaching and learning experience. In this release, we are excited to introduce you to real-time feedback and in-product tutorials!

Get a feel for the room



Moderators and presenters can get a sense of how participants are reacting to the session with real-time feedback. All users can change their status to show their reaction to what is being presented.

Feedbacks appear with a user's avatar on the main stage, in the Participants panel, and in Chat. After 30 seconds the feedback disappears.

You can sort the participants by feedback in the Participants panel. For example, if you want to know who is happy about what was said, select *Happy* under the Participants heading. Only those who are happy appear.

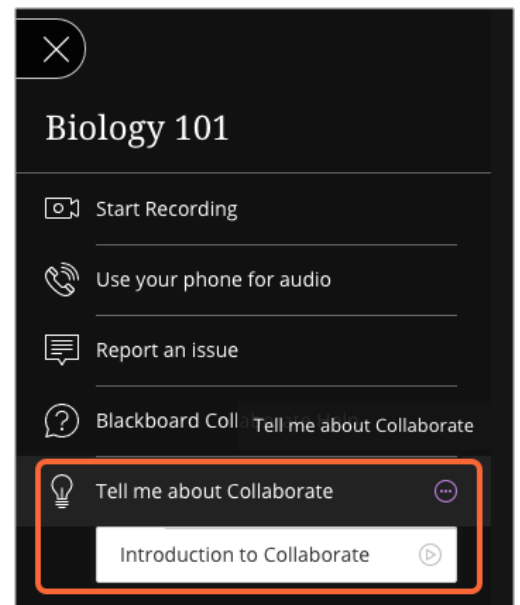
In-product tutorials

Use our accessible in-product tutorials to help all participants get up and running saving precious session time. From the Session menu, participants can select *Tell me about Collaborate* and choose the features they want to walk through.



Make sure everybody is ready to go. Ask participants to join your session early and take a tutorial before the session even starts.

In this release, we've included an introduction of Collaborate to get new users up and running quickly.



Experience updates

Based on direct feedback from the Collaborate community, we've made a few enhancements.

- User experience improvements to Scheduler user interface (UI)
- Improved chat panel user experience for screen reader and keyboard users

What's fixed

➔ [More on resolved issues](#)

Known issues


Rome wasn't built in a day. The page below identifies known defects and workarounds in Collaborate with the Ultra experience.

➔ [List of known issues on Behind the Blackboard](#) (available in English only)

Communication and adoption toolkit

We know that getting your faculty and students caught up on the latest technologies can be a big undertaking. We've created an adoption toolkit designed to assist you in educating your users about Blackboard Collaborate with the Ultra experience.

➔ [More on the adoption toolkit](#)

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