

Blackboard Help

Home / Blackboard Collaborate / Collaborate: Ultra Experience / Collaborate Ultra Help for Administrators / Release Notes for Collaborate Ultra / Archived Collaborate Ultra Release Notes / Collaborate Update - Aug 2016

Collaborate Ultra Resolved Issues - Aug 2016

The following issues from the previous known issues have been resolved.

Resolved Issue	Status
The copy tooltip in Safari® had incorrect keystroke commands. Change to "CMD + C".	Fixed
When using mobile devices the download button is visible in the scheduler. This is confusing as users can't download from mobile devices. Removed the download button for mobile devices because they cannot download the files.	Fixed
When sharing presentations, the opening parentheses around the slide number of the total slides is missing.	Fixed
The session's name in the Session menu has an inconsistent layout.	Fixed
When using JAWS 17 in Firefox, the view polling popup was not functioning as expected	Fixed
Polling popup times out, there is no close action for screen reader users.	Fixed
When using Internet Explorer JAWS focus is not contained within the Session menu after it is expanded. It is possible to set JAWS focus outside of the menu accidentally using navigation quick-keys, which then appears to have the effect of closing the menu.	Fixed
The structure of the Collaborate Panel and the manner in which the chat and participants are expanded/collapsed may be confusing to a screen reader user.	Fixed
Using the Jaws quick keys, tab, down/up arrows, user is able to access elements outside of the first time user experience welcome page.	Fixed
When using Internet Explorer JAWS is not announcing the close button in the Session menu.	Fixed

Transparency on Slide Navigator is problematic for low vision users.	Fixed
Session Menu controls announce inaccurate roles to JAWS.	Fixed
Many of the controls in the "Session Menu" are announced as unlabeled by JAWS when using Internet Explorer.	Fixed
When the control buttons, like Zoom Out, are disabled they are announced only as a button to screen reader users, which can be confusing.	Fixed
The text for the button "Oops, take me back!" in the exit survey is rendered to screen reader users as "session.exit-survey.back-to-session", which may be confusing.	Fixed
The sad, neutral, and happy face images do not contain alt attributes. When images do not contain alt attributes, some screen readers will render the source content of the image instead, which may be confusing.	Fixed
A label has not been correctly associated to the text area "Describe your issue (max 1000 characters)". When form fields are not correctly labeled, assistive technology users may not understand their purpose.	Fixed
The group avatar images in the Participant panel do not contain alt attributes. When images do not contain alt attributes, screen readers may instead identify the source code, which can be confusing to screen reader users.	Fixed
When the video element receives keyboard focus is not identified to screen reader users, which may be confusing.	Fixed
The Share Content and More Tools buttons are being read as unlabelled by Jaws in certain scenarios.	Fixed
Session Menu Panel shows 'Use your phone for audio.' even though session telephony is disabled.	Fixed

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