

Blackboard Help

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Collaborate Update - Apr 2016

Hot Fix Notice for April 2016 Release

Some customers reported that application sharing was playing back much faster than the audio in Collaborate with the Ultra experience MP4 recordings. This issue has been resolved in all data centers as of Wednesday, May 4, 2016.

Here's everything you need to know about the **April 2016** release of Blackboard Collaborate with the Ultra experience.

Deployed Saturday, April 16

The April release was deployed to all data centers on Saturday, April 16. To learn more, see the [Collaborate Support Bulletin](#) (available in English only).

What's new and improved

We're continually evolving to improve the teaching and learning experience. The **April 2016** release focused on enabling better content workflows by allowing moderators to load content into a session ahead of class and persisting that content within a session.

Additional Enhancements

- Improved echo cancelation in the Google Chrome™ client.
 - We've made it even easier to get going with your mic and camera! Collaborate now lets you know when you've got everything set up right and are ready to start speaking.
 - Internet Explorer® (IE) users can now drag-and-drop entire folders of content into Collaborate.
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What's fixed

A few notable resolutions are listed below, along with a list to all resolved issue.

- Resolved an issue where a recording might not be made available if it was started while sharing a file or whiteboard
- Resolved an issue converting and sharing slides with transparent backgrounds

[➔ More on resolved issues](#)

Known issues

Rome wasn't built in a day. The following link identifies the known defects and workarounds in Collaborate with the Ultra experience.

[➔ List of known issues on Behind the Blackboard](#) (available in English only)



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[Collaborate Ultra Resolved Issues - Apr 2016](#)

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