

Blackboard Help

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Collaborate Update - Jan 2016

Hot Fix Notice for January 2016 Release

Google™ Chrome™ version 48 introduced a layout issue affecting the chat panel, making it difficult to use. This hot fix has been applied to all regions.

Some users have experienced a 2-3 second delay in audio causing disruption to conversation flow. A hot fix will be deployed to all regions between 2-6 AM local data center time on Friday, February 5.

Here's everything you need to know about the **January 2016** release of Blackboard Collaborate with the Ultra experience.

Date Available

The January 2016 release has been deployed to all data centers as of Monday, February 1.

What's New and Improved

The January 2016 release is a **maintenance** release. In this release we focused on resolving quality issues to continually improve your experience. We also made the following improvements.

- Improved telephone call quality
- Resolved several user interface (UI) issues affecting certain locales
- Resolved several UI issues affecting the JAWS screen reader
- Resolved a video layout issue affecting participants using the Blackboard app

What's Fixed

We resolved many known issues. More information on the resolved issues is coming soon!

➔ [More on resolved issues](#)

Known Issues

They say Rome was not built in a day. The following link identifies the known defects and workarounds in Collaborate with the Ultra experience.

[➔ More on current known issues](#)

[Collaborate Ultra Resolved Issues - Jan 2016](#)

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