

# Blackboard Help

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## Collaborate Ultra Resolved Issues - Jan 2016

The following issues from the previous known issues have been resolved.

Resolved Issue	Status
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### Audio Related

Some telephone calls were dropping the call after 30 minutes.

Fixed Improved telephone call quality.

Fixed Content Sharing Related There is no error message when content being uploaded has exceeded the limit. The file appears to be doing nothing.

Fixed When a user navigates to the Whiteboard annotation tools using the Tab or Shift + Tab keys the tool tips don't display automatically.

Fixed Display and Function Related The light gray for the placeholder text against the white background in the Chat field has a color contrast ratio of 2.35:1 which does not meet the WCAG 2.0 requirement of 4.5:1 for standard text 18pt or 14pt if bold.

Fixed The light gray for the placeholder text against the gray background in the search field has a color contrast ratio of 2.25:1 which does not meet the WCAG 2.0 requirement of 4.5:1 for standard text 18pt or 14pt if bold.

Fixed Clicking on the microphone icon a second time while the microphone is activating causes an error.

Fixed Line through telephony icon when muted.

Fixed When a participant is viewing captions and enlarges the text, the last line in the captioner window is not visible.

Fixed When a moderator selects the text tool and types text, the text appears to other users. The text tool is no longer selected.

Closed - Fix Not Planned After a moderator shares a whiteboard and makes notes, then stops sharing the whiteboard. The notes the moderator made will appear if they reopen the whiteboard from the same session on another browser.

Fixed If there are two users in a session sharing the whiteboard, and one using a Flash browser switches the whiteboard to the picture-in-picture, the whiteboard does not move back to the main screen when the other user leaves the session.

Fixed Internet Explorer (IE)<sup>®</sup> Related Users in IE 10 can't double-click to zoom applications that are shared with them.

Closed - Fix Not Planned When users in IE 10 and 11 double-click on the Whiteboard or a shared file, the cursor does not change to a hand icon.

Closed - Fix Not Planned Users in IE 10 see a scroll bar on the picture-in-picture.

Closed - Fix Not Planned Users in IE 10 can't zoom in/out applications that are shared when they double-click.

Closed - Fix Not Planned Jaws17/IE11> "Participant is away, Participant is present" is being heard when chat history is being read

Fixed Session Administration System (SAS) Related Update error message if user logs in to new Scheduler UI but the Login Group is not Ultra enabled

Fixed When Korean users create a new session the save button is disabled.

Fixed

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