

# Blackboard Help

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## Collaborate Ultra Update - Jun 2015

Here's everything you need to know about this update to Blackboard Collaborate with the Ultra experience.

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### Features

The "for Moderator" links in the table take you to the moderator help.

Feature	Description
Accessibility	<p>Blackboard is committed to the highest level of accessibility for all our products and services. We design and build our products in accordance with the Web Content Accessibility (WCAG) Guidelines 2.0 Level AA. A formal audit of compliance with these standards is underway and formal documentation including a VPAT (Section 508) and WCAG compliance statement will be issued when the audit is completed. Accessibility issues should be reported through standard support channels.</p> <p>The Ultra experience now provides live closed captioning. This provides an accessible learning experience for students who are deaf or hard of hearing, as well as for students whose native language is different from the moderator's.</p>
Closed Captioning	<p>Sessions can now include live closed captioning. Moderators must make participants captioners. Captioners type what is being said during a session. Other participants can view what is being typed in real time. You can have multiple captioners for multiple languages.</p> <p>To learn more from a moderator's point of view, see <a href="#">Live Closed Captioning for Moderators</a>.</p>
Session Limits	<p>The Ultra experience currently has a session limit of 50 participants. If a session has reached its limit, any additional participants trying to join are notified that the session is full and they cannot join at this time.</p>

# Roles

A new role has been added to the Ultra experience.

- **Captioner:** This new role is designed to provide an accessible learning experience for students who are deaf or hard of hearing, as well as for students whose native language is different from the moderator's. A participant is assigned this role by a moderator. The captioner is given an area to type what is being said. Other participants can view what the captioner is typing in real time. You can have multiple captioners for multiple languages.

[➔ More on Roles](#)

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## APIs For Integrations

The public Collaborate APIs have been updated to include scheduling session, requesting session links, and attendance. Please contact Blackboard Services for more information.

[Collaborate Ultra Known Issues - Jun 2015](#)

[Collaborate Ultra Resolved Issues - Jun 2015](#)

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