

Software Updates Release Notes: Aug 2013

Release Information

Launch Date: August 22, 2013

Requirements: Service Pack (SP) 10 and later

Supported Platforms

The new features will appear on the following platforms:

- [Blackboard Learn 9.1 SP 10](#) (Build: 9.1.100401.0), Cumulative Patch (CP) 13 or higher
- [Blackboard Learn 9.1 SP 11](#) (Build: 9.1.110082.0), CP 12 or higher
- [Blackboard Learn 9.1 SP 12](#) (Build: 9.1.120113.0), CP 4 or higher
- [Blackboard Learn 9.1 SP 13](#) (Build: 9.1.130093.0), CP 1 or higher

Building Block Installation

The Building Block was released through Software Updates on Tuesday, August 22, 2013 at 5PM US Eastern (GMT-4). A new version of Software Updates will appear as a Building Block update in the Software Updates module within 24 hours. If needed, the Building Blocks may also be [downloaded](#). If you have Software Updates 3.4.3 installed, we recommend installing version 3.4.4 to avoid any unexpected behavior with the cloud connection or cloud-based tools.

Resolved Issues

- The Cloud Connector page displays the following error when the settings are saved or the connection is retried: `org.apache.commons.httpclient.NameValuePair cannot be cast to org.apache.commons.httpclient.NameValuePair`.
- Cloud Connection is not syncing between all application servers. The symptoms of this issue include intermittent cloud connection errors claiming the Blackboard Learn instance is a clone in multi-application server environments. Clicking "Retry" in the Cloud Connector page returns a successful cloud connection.
- Errors connecting to xpLor from Blackboard Learn instances with a non-production instance type.
- Email to System Administrator that Software Updates failed to phone home does not include the Learn instance site id.

- Email to System Administrator is not properly emailing to the "Local Support Contact". Instead, it is emailing the "administrator" user. The fix uses the email in the System Admin tab > Local Support Contact (Help) page.