Mobile Web Services Update - 94.7.2

Related content

Release Notes for Mobile Web Services

Building Block Name: Blackboard Mobile Web Services

Latest Version: 94.7.2

Date Released: August 5, 2015

Minimum Learn Version

Blackboard Learn 9.1 SP13 and later

Description

The Mobile Web Services building block enables users to Blackboard mobile apps, including:

- Bb Grader
- Bb Student
- Mobile Learn

Version 94.7.2 resolves multiple issues and adds additional support for new features in Bb Student Version 1.1.

New Features

• Support for due dates in Bb Student 1.1

Resolved Issues for Mobile Web Services

• Recording events in the Activity Accumulator. The last access reports are now fixed for mobile access.

Resolved Issues for Bb Student

- Incorrect grades shown
- Hidden grades shown
- Imported grades missing
- Large video files causing errors in Course Outline

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- Inability to open PPT files in Android
- Incorrect resubmission count

Default State

On a fresh install of Learn, the Mobile Learn Building Block is inactive by default, and will need to be activated and registered with the Mobile Learn Central Service, which can be completed from within the Building Block.

For Learn instances that already have an older version of the Mobile Learn Building Block, updating to the latest version will retain the same state as the previous version. If the previous version was active and registered, the new version will retain the registration without any additional action on the administrator's part.

Disabling and Removing the Building Block

If the administrator disables or removes the Building Block, users will not be able to locate their Learn instance when using the Mobile Learn, Bb Student, or Bb Grader school picker. The administrator must re-enable, or re-install the Building Block.

To learn more, see Install Building Blocks.

Roles

- Administrators install the building block and register the institution.
- Instructors use the app to review and grade student submissions.

To learn more, see Roles and Privileges.

Dependencies

The Mobile Learn Building Block must be registered with the Mobile Learn Central Service, which can be completed from the Building Block.

To learn more, see Configure and Register Blackboard Mobile Web Services.

Accessing the Build

The Mobile Web Services Building Block version 94.7.2 was released through Software Updates on August 5, 2015.

Blackboard Mobile strongly recommends that all clients, self-hosted and those that use Managed Hosting, upgrade the Mobile Web Services Building Block. For recommendations and best practices when upgrading building blocks, please see Article #35604 – Recommended Building Block Upgrade Order and Best Practices.

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Blackboard services will need to be restarted on each server in the environment in a rolling fashion.

Managed Hosting Clients

Managed Hosting clients should create a case on Behind the Blackboard to schedule the recommended server restarts after Building Blocks are updated. To expedite the scheduling process, please include a desired day and time for the restarts to begin.

Note: Version 94.7.2 applies only to Blackboard Learn environments running Service Pack 13 and higher. Older service packs are to remain running version 4.5.1. However, Bb Student is only compatible with Blackboard Learn environments running Service Pack 14 and higher.

If you have any questions about upgrading, please submit a support case on Behind the Blackboard.