


Blackboard Collaborate Release Notes: Mar 2014

- **Building Block:** Blackboard Collaborate Building Block v.4.3.1085566
- **Release date:** March 27, 2014
- **Dependencies:** Blackboard Learn 9.1 SP 12 or later and a Blackboard Collaborate Enterprise license

Supported platforms


The Building Block is available to Blackboard Learn Course Delivery clients who also license Blackboard Collaborate Enterprise and are on Blackboard Learn 9.1 Service Pack 12 or later.

 *ELM Server is not supported*

- Blackboard Learn 9.1 SP 12 (Build: 9.1.120113.0)
- Blackboard Learn 9.1 SP 13 (Build: 9.1.130093.0)
- Blackboard Learn 9.1 SP 14 (Build: 9.1.140152.0)

Direct upgrades

Client installations on release 4.1.3 or 4.1.4 can be upgraded to 4.2.1039053 followed by an upgrade to this release.

 *Direct upgrade from 4.1.3 and 4.1.4 is not supported.*

Indirect upgrades

Client installations on release 4.1.3 or 4.1.4 can be upgraded to 4.2.1039053 followed by an upgrade to this release.

Resolved issues

- The Collaborate Mac launcher has incorrectly formatted .collab file, preventing file from opening and playing, [Article 35674](#).
- Users cannot convert Collaborate recordings to mp3 or mp4 format without having a system role assigned, [Article 35542](#).