# Blackboard Engage $^{\text{\tiny{IM}}}$



User Guide **LiveLink** 

Version: 3.4 August 12, 2014

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# Content

Content	2
Welcome to LiveLink Version 3.4	3
LiveLink Installation	4
LiveLink Requirements	4
Setting Up LiveLink	4
Database Configuration	6
Managing Schools	7
Configuring Reports and Running the Initial Upload	10
Run the School Data Upload Report	10
Run Database Reports	12
Setting Report Definitions	14
Set a Report Definition	14
Reports Available	16
Scheduling LiveLink to Run (Automatically)	26
Schedule Uploads to Edline	26
Schedule When to Run Database Reports	28
Reviewing Report Logs	30

## Welcome to LiveLink Version 3.4

The LiveLink tool allows your district/school to transfer information from your Student Information System (SIS) to your Edline website, and/or any Edline based gradebooks — GradeQuick Web, including My Gradebooks, or Easy Grade Pro Web. LiveLink 3.4 is a very flexible program that works with your district's or school's needs.

LiveLink works with many different SIS tools available, and this documentation has been customized for your specific SIS integration.

Special Note: For a full list of bug fixes available in version 3.4, see the Edline Education Center topic, LiveLink 3.4.

## LiveLink Installation

Please review your *Quick-Start Guide* and *Welcome to GradeQuick*, *Welcome to Easy Grade Pro*, or *Welcome to Edline* email before installing LiveLink.

## **LiveLink Requirements**

Before beginning the installation, determine where you want to install LiveLink:

- LiveLink must run from the computer where it was installed.
- This computer can be either a workstation or a server with the following system requirements:
  - o Operating system Windows 8, Windows 7, Windows 2000 Pro, Windows XP Pro, Windows 2000, 2003, 2005 and 2008 Server.
  - o Minimum 512 MB RAM.
  - o Minimum processor speed 1 GHz.
  - o LiveLink Web can be installed on both 32 and 64-bit computers.
  - o LiveLink Web will run on a Novell Netware network; however processes must be run manually and cannot be scheduled.
- The user running LiveLink must be logged on to the computer as local administrator.
- The computer where LiveLink is running should have access to read the input files from your Student Information System (SIS) and to read grade and attendance files downloaded from the web. You may want to send the SIS files directly to this computer.

When you are ready to install, make sure that you are logged in to the computer as a local administrator. You are now ready to begin the installation. Follow the instructions on the page where you access the installation.

## Setting Up LiveLink

When you run LiveLink, you will be prompted to enter your special Edline screen name and password that is used **ONLY** when you run LiveLink. This is **NOT** the personal screen name and password that you will use when you actually log into Edline to use Edline or the web gradebook.

Important: Both your standard Edline activation code and your LiveLink-only code are available in your Welcome to GradeQuick, Welcome to Easy Grade Pro, or Welcome to Edline

email with your setup materials. Do NOT combine your screen names with each other or any other login you may have. Each screen name should be completely separate.



#### Notes for district administrators:

If you are responsible for running LiveLink for more than one school at your district, you will be given a district LiveLink activation code to use whenever you run LiveLink.

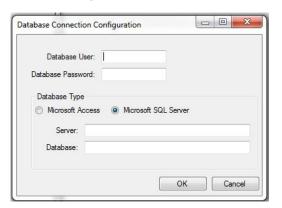
- Be sure you have entered your School IDs on Edline. To verify that your school IDs are correct, login to Edline with your personal district screen name. Hover over the Home icon in the menu bar, and select Schools. You will see a list of the schools in your district on Edline. If the School ID is missing or incorrect, click the school name. From the home page of that school, select Manage School from Tools menu and enter the correct School ID.
- When you run LiveLink it will automatically collect the names of schools and their IDs from Edline, and then you will be ready to use LiveLink to transfer data between your SIS and Edline.

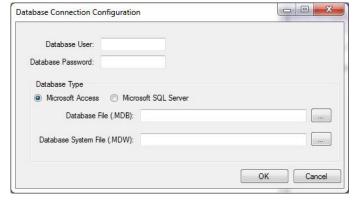
# **Database Configuration**

You must setup the connection to your district's or school's SIS database.

1. Click Tools and then Setup Database Configuration.

You can setup your database information as required. Depending on your database and SIS configuration, there will different fields of information.





Database Connection Configuration Example 1

Database Connection Configuration Example 2

- 2. Enter your database information for your Student Information System (SIS).
- 3. Click OK.

## ☑Note:

This user name and password is a SQL Server login, typically **NOT** the user name and password that you use to log in to your Student Information System.

If you do not have such an account created, or are unsure, you can create a new one:

- Open your SQL Server Management Studio.
- In the **Object Explorer**, expand the **Security** section and look at **Logins**.

  Assign a name to the login, and be sure to choose to use **SQL Server authentication**, not Windows Authentication.

Enter a password for the login.

Leave enforce password policy checked, but uncheck the box next to **User must change** password at next login.

Next, click on User Mapping in the left of the Login Properties box.

Select the live database for your Student Information System, and then make sure that the boxes for **db\_datareader** and **db\_owner** are checked.

If you would like to use an existing login rather than a new one, you can do so:

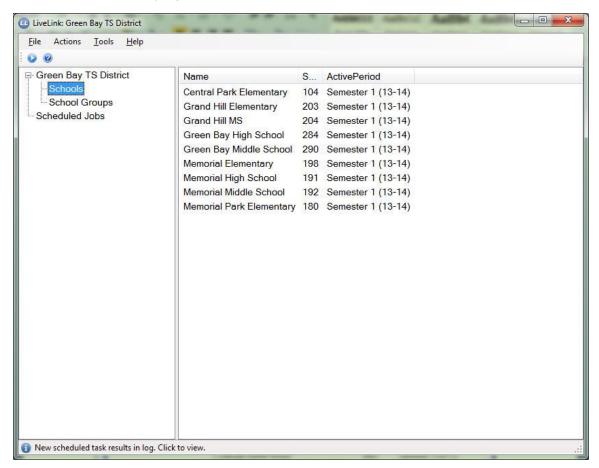
- Right-click on the **Login** and choose **properties**.
- Make sure that it uses SQL Authentication, that it has a password known to you, and that in the User Roles section, it is mapped to the appropriate database, with the db\_datareader and db\_owner roles checked.

# Managing Schools

Before you can begin the upload of information, you should ensure you have the list of schools available in LiveLink. If you are using LiveLink as a district user, you will see all of the district's schools listed when you open LiveLink. The schools can be grouped to run various processes, manually or scheduled.

#### List of Schools

• Click **Schools** on the left to display the list of schools in your district. Each school is displayed on the right with their **School ID** and the **Current Active Period** [if applicable] set in the Edline program.

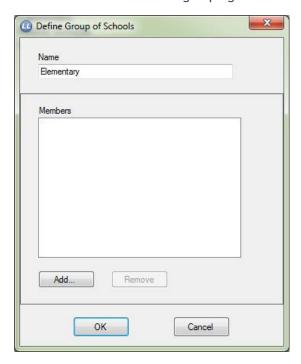


#### **Grouping Schools**

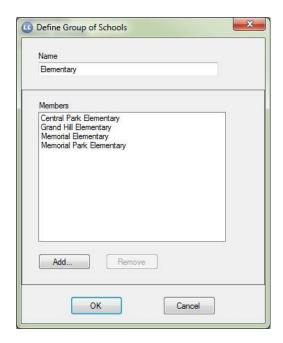
If using LiveLink at the district-level, you can create groups of schools for the options you want to run or schedule. For example, if you want to upload information from only your high schools at specific times, you can group the schools together for that purpose. If some of your schools

have defined Currently Active Periods, and some do not, then you must group these sets of schools together.

- 1. From the Actions menu, select New School Group.
- 2. Enter a name for the grouping.

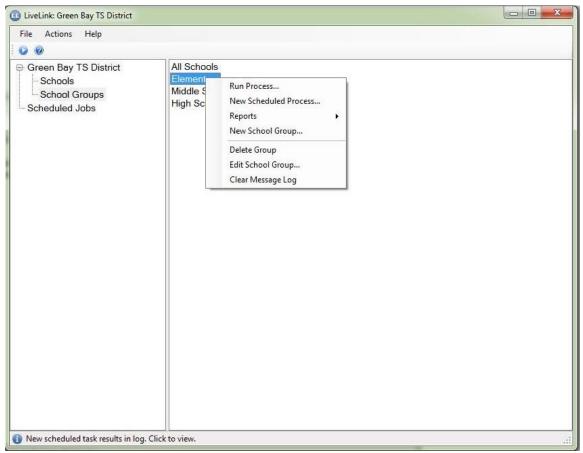


3. Click the Add button to choose the schools in the group.



4. Click OK.

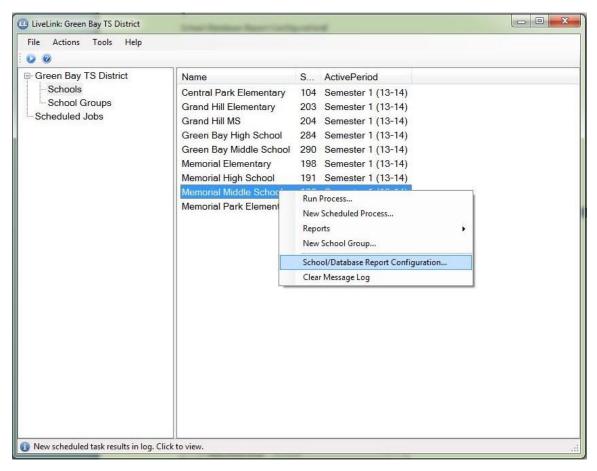
5. Click **School Groups** on the left. The list of groups is shown on the right.



- To delete a group, right-click the group name and choose **Delete Group**.
- To edit a group, double-click the group name, or right-click and choose **Edit Group**.

# Configuring Reports and Running the Initial Upload

You can upload data to Edline from your Student Information System (SIS) via LiveLink. After you have completed your database configuration, you need to setup the database report configuration for each school.



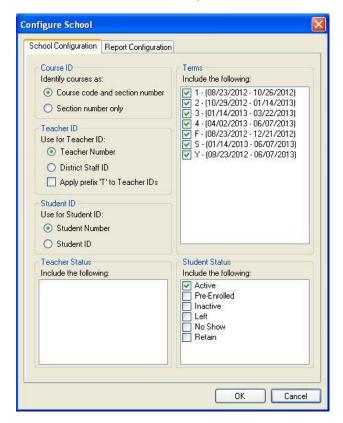
School/Database Report Configuration (District Example)

## Run the School Data Upload Report

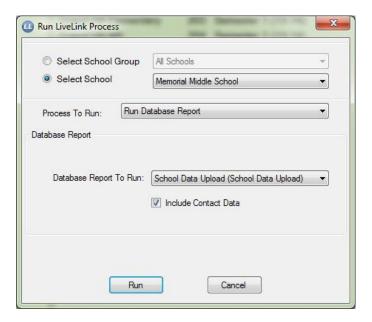
You can manually run any report you configured with the Reports Definitions feature available in LiveLink. See the *Setting Report Definitions* section for more information. But the initial report to run is the School Data Upload.

- 1. If your school's Edline website does not exist within a district, you must set the ID code for the school from the Eagle database.
  - Click on the name of the school on the LiveLink screen.

- From the Actions menu, select School Properties.
- Type the School ID and then click OK.
- 2. Set the report for the school.
  - Click on the name of the school to configure.
  - From the Actions menu, select School/Database Report Configuration.



- Select the school year/term of the data you want to send to Edline. You also have the ability to extract user data from the database using either the Student ID (default) or the Student Number.
- Click OK.
- 3. Run the database report.
  - Click Actions and then Run Process.
  - Select Run Database Report from the drop-down list of processes to run.

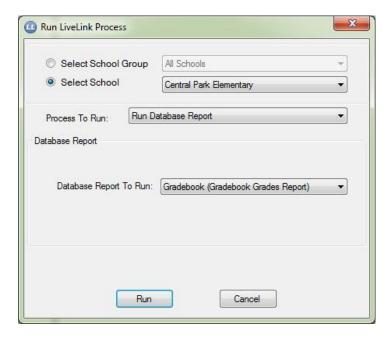


- Select the School Data Upload report from the Database Report to Run field.
   (You can also select other reports you configured in the Manage Report Definitions dialog see the Setting Report Definitions section.)
- To include the user contact data, check Include Contact Data.
- Click Run.

### Run Database Reports

You can manually run any report you configured with the Reports Definitions feature available in LiveLink. See the *Setting Report Definitions* section for more information. Once you configure the report definitions, you can run the database reports by completing the following Steps

- 1. Click Actions and then Run Process.
- 2. Select Run Database Report from the drop-down list of processes to run.



- 3. Select the report you want to run. The reports available depend upon the SIS for your district/school.
- 4. Click Run.

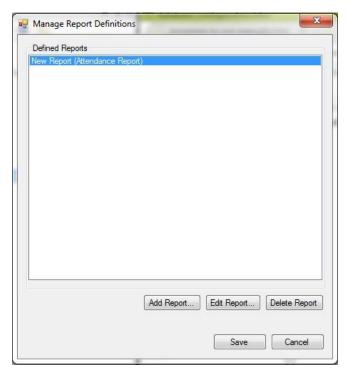
# **Setting Report Definitions**

Using the Manage Report Definitions feature available in LiveLink, you can determine which reports to run based on the information available in your Student Information System (SIS). You can manage the reports you are uploading from your SIS and downloading to Edline.

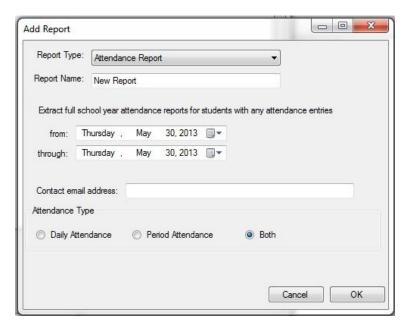
## Set a Report Definition

1. Click Tools and then Manage Report Definitions.

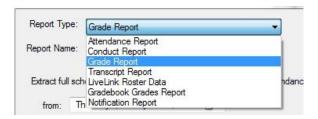
You can setup your report information as required.



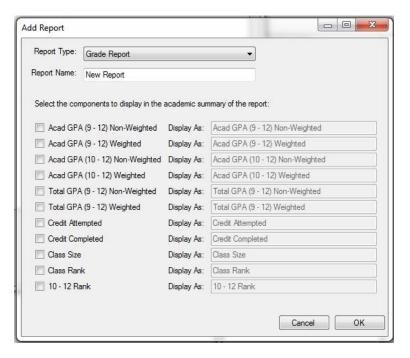
2. Click Add Report to create a new report definition.



3. Select the type of report you want to create from the **Report Type** field.



Depending on the type of report you select, you will have different fields of information to enter on the Add Report dialog.



- 4. Type the name of the report in the **Report Name** field. The name you enter will be the name of the report as it posts to Edline (such as *Current Grades*, *Attendance*, etc.)
- 5. Set any other field you require for the specific report.
- 6. Click **OK** when finished.
- 7. Click Save on the Manage Report Definitions dialog.

## Reports Available

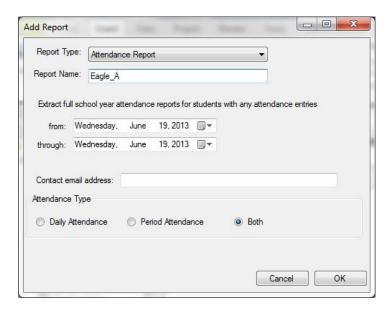
You must first perform the necessary steps to create users, classes, and schedules on Edline before you send school wide reports. To upload one of these reports, you must first add the report by setting the report definition and then upload the database report either manually or scheduling it to run automatically.

This section contains examples of how you can add reports specific to your Student Information System (SIS). This section also includes some examples of finished reports. Your reports may appear different based on different styles and the information available at your district/school.

Eagle\_Aeries SIS includes these reports: Attendance Reports, Conduct Reports, Grade Reports, Student Standards Based Grade Report, Transcript Reports, LiveLink Roster Data, Gradebook Grades Reports, and Notification Report.

#### Attendance Report — Absence Summary, Daily Absence Details

The Attendance Report provides absence information for each student listed in your database. This report contains two tables — the attendance summary and details by date.



To Add an Attendance Report

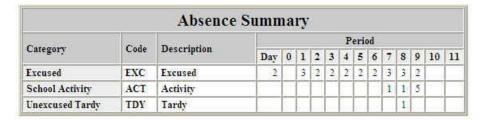
Report Type — Set to Attendance Report.

**Report Name** — Type the name as it is to appear in Edline.

Dates — Specify a date range for the report. The date range you select determines which student reports are generated. For example, if a student does not have any attendance events during the date range that you select, a report will not be generated for that student. If the student does have an attendance event during the date range you select, the report will include all previous attendance information, including the new attendance event (i.e. absence or tardy) information for the date range. We suggest that the first time you send attendance reports that you put the first day of school as the From date. That will post a complete report for each student. The next time you post reports, set the From date to be the date that you last posted reports. That will publish new reports for all students who had attendance events on their record since you last sent reports. The report will contain the full year's record for those students. The Through date is normally set to today's date.

**Contact Email Address** — You can specify an email address for users to contact with questions or concerns about the report.

Attendance Type — Select the type of attendance data to include in the report — Daily Attendance, Period Attendance, or Both.



Sample Summary Report

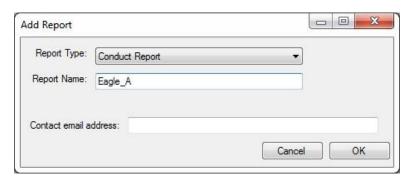
Daily Absence Details															
Date	Code Descrip		Period												
		Description	Day	0	1	2	3	4	5	6	7	8	9	10	11
09/17/04 Fri	ACT	Activity		Г	Γ	Г	Ε	Г	Γ	Г	Г	Г	X		Г
09/28/04 Tue	ACT	Activity			Г		Г		Г	Г	Г		X		
10/05/04 Tue	EXC	Excused		Г	X	Г	Γ	Г	Γ	Г	Γ	Г	П		Г
	ACT	Activity		Г	Г		Г		Г		Г		X		
10/08/04 Fri	EXC	Excused		Г	Γ	Г	Ε	Г	Γ	Г	X	X	Г		Г
10/12/04 Tue	ACT	Activity			Г		Г		Г	Г	X	X	X		П
10/14/04 Thu	EXC	Excused	X	Г	X	X	X	X	X	X	X	X	X		Г
10/15/04 Fri	EXC	Excused	X		X	X	X	X	X	X	X	X	X		Г
10/18/04 Mon	ACT	Activity		Г	Γ	Г	Ε	Г	Γ	Г	Г	Г	X		Г
12/08/04 Wed	TDY	Tardy									П	X			

This report contains absence and tardy info up to Sunday, April 3, 2005. Please email clerk@myschool.org if you have any questions.

Sample Detail Report

#### **Conduct Report**

The Conduct Report provides conduct information for each student listed in your database.

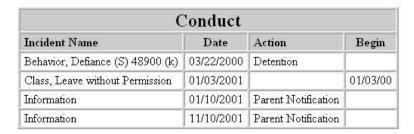


To Add a Conduct Report

**Report Type** — Set to **Conduct Report**.

**Report Name** — Type the name as it is to appear in Edline.

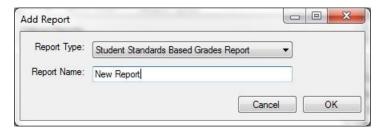
Contact Email Address — You can specify an email address for users (school personnel or parents) to contact with questions or concerns about the report.



Sample Conduct Report

#### **Student Standards Based Grade Report**

The Student Standards Based Grade report provides the grades for each Common Core or state standard as well as an overall grade for the course. The report requires a term to have been completed before results for that term can show on the report.



To Add a Student Standards Based Grade Report

Report Type — Set to Student Standards Based Grade Report.

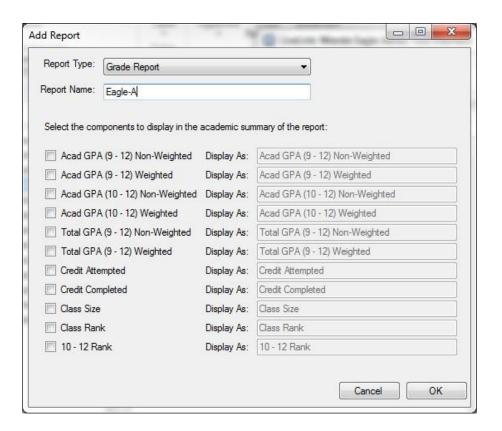
**Report Name** — Type the name as it is to appear in Edline.

Stnd	California Caracteria		Mark		Mark	Valid
ID	Subject	1	2	3	4	Marks
0001	Days Enrolled	61	55	59		
0002	Days Absent	3	2	1		
0003	Days Tardy	1	0	0		
1114	1.10 Evaluation and Revision					4,3,2,1,X
1199	1.4-1.5 Punctuation					4,3,2,1,X
1200	1.6 Capitalization					4,3,2,1,X
1201	1.7 Spelling					4,3,2,1,X
1000	MATHEMATICS					
1094	1.1-1.4 Write, round, order, compare numbers through millions					4,3,2,1,X
1202	1.2 Order and compare decimals to two decimal places					4,3,2,1,X
1203	1.8 Apply concepts of negative numbers					4,3,2,1,X
1106	3.1-3.2 Use parallel and perp lines, circle radius/diameter					4,3,2,1,X
1107	3.7, 3.8 Define different triangles and quadrilaterals					4,3,2,1,X
1108	3.5 Define right, acute, and obtuse angles					4,3,2,1,X
1109	1.1 Represent and analyze data in graphs and tables					4,3,2,1,X
1110	1.2-1.3 Identify mode, median, outliers for data sets					4,3,2,1,X
1111	2.0 Analyze possible/actual probability outcomes					4,3,2,1,X
1186	READING	В	A-	B-		A,B,C,D,F
1187	WRITING	B-	A	В		A,B,C,D,F
1188	MATH	B-	C-	C-		A,B,C,D,F
1189	SPELLING	В	A-	A		A,B,C,D,F
1165	SOCIAL STUDIES	D	В	A-		A,B,C,D,F
1168	SCIENCE	A-	В	B-		A,B,C,D,F
1025	PHYSICAL EDUCATION	E	E	E		E,G,S,N,U
1190	ACADEMIC EFFORT	S	S	S		E,G,S,N,U
1029	PERSONAL RESPONSIBILITY					
1030	Completes and returns homework on time	S	G	G		E,G,S,N,U
1149	Acts responsibly	G	S	G		E,G,S,N,U
1150	Behaves respectfully	E	E	E		E,G,S,N,U
1151	Creates a safe environment	E	E	E		E,G,S,N,U
1183	Child at risk of retention					4,3,2,1,X
1185	Grade placement next year					4,3,2,1,X
1296	Parent Signature					4,3,2,1,X

Sample Standards Based Grade Report

## **Grade Report**

The Grade Report provides a summary of grades for each student for the current year, and the academic summary.

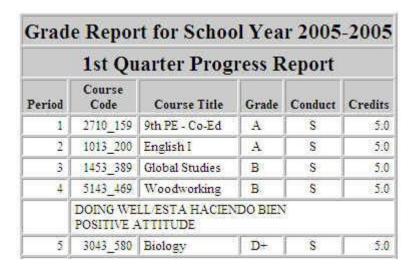


To Add a Grade Report

**Report Type** — Set to **Grade Report**.

**Report Name** — Type the name as it is to appear in Edline.

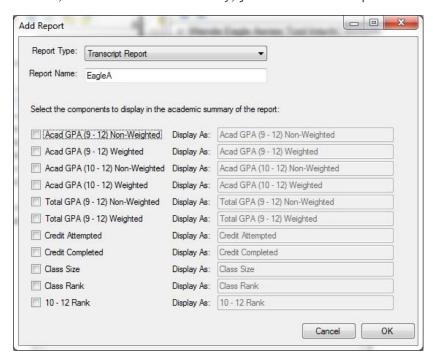
Academic Summary — Check the information to include in the grade report. You can either include or exclude certain components of information that are pulled from your Eagle database (for example, Acad GPA (9-12) Non-Weighted). You can also change the title of the information that will appear for each component in the reports on Edline.



Sample Grade Report (without the Academic Summary)

#### Transcript Report – Academic Summary, Transcript

The Transcript Report contains a full list of classes, grades, and credits earned for each student, and the academic summary, just as the Grade Report.



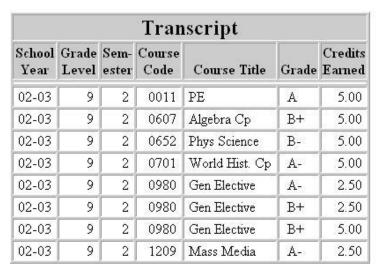
To Add a Transcript Report

Report Type — Set to Transcript Report.

**Report Name** — Type the name as it is to appear in Edline.

Academic Summary — Check the information to include in the transcript report. You can either include or exclude certain components of information that are pulled from your Eagle database (for example, Acad GPA (9-12) Non-Weighted). You can also change the title of the information that will appear for each component in the reports on Edline.

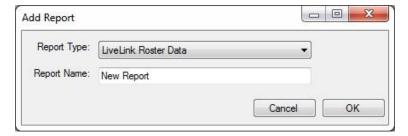




Sample Transcript Report (with Academic Summary)

#### LiveLink Roster Data

The LiveLink Roster Data is a file that LiveLink processes to create rosters, users, and class information for Edline.



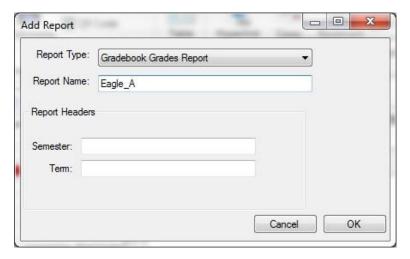
#### To Add a LiveLink Roster Report

Report Type — Set to LiveLink Roster Data.

**Report Name** — Type the name as it is to appear in Edline.

#### Gradebook Grade Report (from Aeries Gradebook)

The Gradebook Grades report displays assignment scores. No calculations about overall grades or percentages can appear in this report, because these pieces of information are not stored in the gradebook in a way that is accessible to the Edline.



#### To Add a Gradebook Grades Report

**Report Type** — Set to **Gradebook Grades Report**.

**Report Name** — Type the name as it is to appear in Edline.

**Report Headers** — Specify a **Semester** and **Term**. These do not affect the data contained in the report—they are merely labels displayed on the report.

# Assignment Report - Economics (P) 10/02/2008

13

Student: Shae

Class: Economics (P)

Teacher: Ed

Date	Assignment	Category	Score	Possible Score	
08/25/2008	Class rules signature	Quizzes	25	0	
08/27/2008	Personal Essay	Homework	81	100	
09/04/2008	Class rules quiz	Quizzes	15	18	
09/04/2008	Chapter One Quiz	Quizzes	90	100	
09/04/2008	Ch. 1 & 2 Alternative Assignments	Quizzes	50	0	
09/10/2008	Chapter 1 Test	Tests	32	38	
09/15/2008	Chapter 2 quiz	Quizzes	70	100	
09/16/2008	Ch. 1 & 2 Test	Tests	78	100	
09/22/2008	Chapter 3 group quiz	Quizzes	102	100	
09/24/2008	Chapter 3 quiz	Quizzes	50	100	
09/29/2008	Chapter 3 Test	Tests	85	100	
10/02/2008	Kidpower Article	Quizzes	14	22	

Sample Gradebook Report

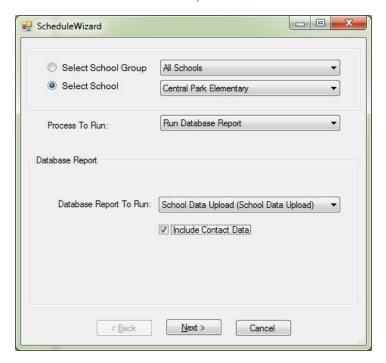
# Scheduling LiveLink to Run (Automatically)

LiveLink has the ability to upload and download data on a scheduled basis. You can schedule when to run processes on a consistent basis instead of manually running the data uploads.

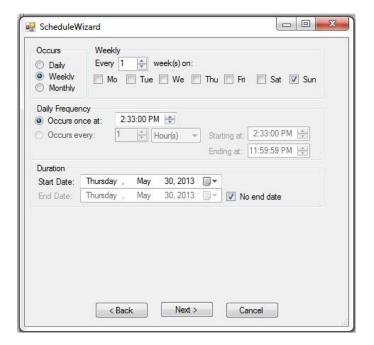
#### Schedule Uploads to Edline

The upload to Edline process can be scheduled for the **School Upload Data** or any database reports available for the tool..

1. From the Actions menu, select New Scheduled Process.



- 2. Select a school to run the process for a specific school, or select a school group.
- 3. Select Run Database Report in the Process to Run field.
- Select the items you want to upload from the list. In the Database Report to Run field, select School Data Upload. Check Include Contact Data if you want to include user contact information.
- 5. Click Next.



- 6. Set up the schedule for the process from the choices shown.
- 7. Click **Next** to continue.



8. Enter a user name and password for a user who has network permissions to access all of the locations that LiveLink will need to access in order to run its processes.

Note: You will not need to be logged on as this user when the LiveLink scheduled processes run, but this user's credentials will be passed to the network for

authentication. This information is **NOT** your screen name and password used with Edline and the gradebook.

9. Click Finish.

## Schedule When to Run Database Reports

You can set any of the reports you configured using Report Definitions to run automatically.

- 1. From the Actions menu, select New Scheduled Process.
- 2. Select the school or school group you want to schedule.



- 3. Select Run Database Report in the Process to Run field.
- 4. Select the report from the Database Report to Run field.
- 5. Click Next.



6. Enter a user name and password for a user who has network permissions to access all of the locations that LiveLink will need to access in order to run its processes.

Note: You will not need to be logged on as this user when the LiveLink scheduled processes run, but this user's credentials will be passed to the network for authentication. This information is NOT your screen name and password used with Edline and the gradebook.

7. Click Finish.

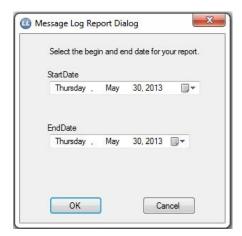
# **Reviewing Report Logs**

You can use the Reports feature available in the **Actions** menu of LiveLink to review any missing or old data.

#### Message Log

The message log provides information about the processes that were run either manually or automatically. You can change the amount of information that is collected by choosing a different date range.

1. From the Actions menu, select Reports, and then Message Log for manually run reports or Message Log for Scheduled Tasks for reports automatically run.



2. Set the dates for the report and click **OK**.

The Message Log report is shown below. The report can be saved as a PDF file if you choose the **Save** icon from the toolbar.

